

Savant® App User Guide

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This User Guide provides an overview of the features and functions of the Savant App (version 9.4 and higher), available on iOS and Android mobile devices. Topics covered by this document include but are not limited to:

- General overview of Savant App layout and navigation,
- Savant App user account creation and management,
- Associating a newly created user profile with a Savant System Host,
- Creating, editing, and scheduling Scenes to activate saved service settings quickly and easily,
- Configuring and managing Favorites to activate TV services and recall favorite channels with a single press,
- Advanced application settings including custom home and room photos, notifications, button settings, and more.

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1. Device Requirements

The Savant App can be installed on any smartphone or tablet that meets the following requirements:

Operating System

- iOS® 12.4 or higher
- Android OS 6.0.1 or higher

Networking

- Local Wi-Fi® Network Security – WPA1™, WPA2™, WPA1™ + WPA2™, WEP

Savant Software Requirements

- Savant App (Version 9.4)
- da Vinci software 9.4 or higher

Gestures

The Savant App User Guide will instruct a user to tap, press and hold, and swipe across the screen of a smartphone or tablet.

	Tap
	Press and Hold
	Swipe Left or Right
	Swipe Up or Down

Customer Support

- For additional assistance with the Savant App or other Savant Products, contact a registered Savant Dealer near you -or-
- Refer to information available via the Savant Customer Community



TIP: For detailed information on individual services or service types (lighting, climate, etc.), Service User Guides are available on the Savant Community Knowledge Base. Savant recommends reading this User Guide prior to working with the Savant App.

NOTE: Example images shown in this User Guide are for reference only, and may not match the Savant App user experience due to differences in app version, mobile platform, or modifications made for purposes of spacing or clarity within this document.

2. Installing the Savant App

To download and install the Savant App for iOS or Android devices, follow the steps outlined in the subsections below.

2.1. iOS Device

To download the Savant App for iOS, follow the steps below:

1. On the iOS device, tap the App Store Icon and log on to the Apple® store.
2. Enter Savant Pro into the Search bar.
3. Tap the  or  icon and install the Savant App onto the iOS device. The  Savant App icon will now be available on the iOS device.
4. Tap the Savant App icon to open the App. Refer to [Section 3: Create a User Account](#) below to:
 - Create a Savant user account,
 - Connect to the Savant Pro System.

2.2. Android device

To download the Savant App for Android, follow the steps below:

1. On the Android device, tap the Play Store Icon and log on to the Google Play Store.
2. Select the Apps tab and enter Savant Pro into the Search bar.
3. Install the Savant App onto the Android device. The Savant App  icon will now be available on the Android device.
4. Tap the Savant App icon to open the App. Refer to [Section 3: Create a User Account](#) below to:
 - Create a Savant user account,
 - Connect to the Savant Pro System.

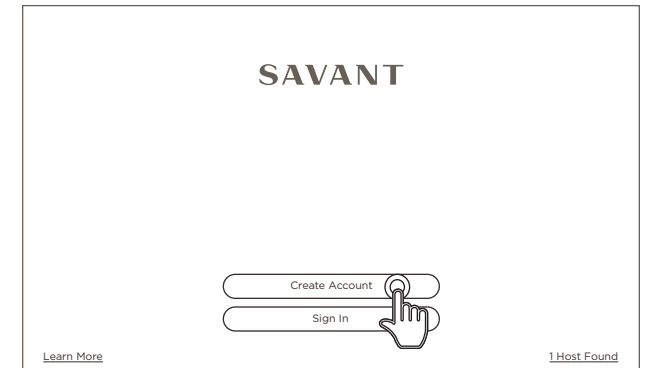
3. Creating a Savant User Account

Follow the instructions below to create a Savant User account. The user; once connected to the Savant System Host, will be given administrator permissions. Additional user accounts (with Admin, Household, or Guest permissions) can be created and managed through the initial user.

1. Open the Savant App and select the option to Create Account.
2. Enter and then confirm the email address that will be associated with the Savant User. This address will be the main point of contact and the key identifier for the Savant User account, and must be accessible to the user for verification.
3. Enter a password for the account. Password must include the following:
 - At least 8 characters,
 - At least one number,
 - At least one capital letter,
 - At least one lowercase letter.
4. Tap Next. On the following screen, enter the First and Last name that will be used to identify the user. This name will be displayed when the user is logged in to the Savant App or other Savant Cloud based interfaces.
5. Tap Create Account. A verification email will be sent automatically to the address entered in step 2 above.
6. Log in to the user email account, open the verification email, and select the VERIFY EMAIL ADDRESS link to confirm and register the address.



HELPFUL INFO: If the verification email cannot be located in the user email inbox, and all Spam and Junk Mail folders have been checked, Savant recommends adding the address scs@savantcs.com to the contacts list. If this fails to resolve the issue, contact the email provider or network administrator for the site.

A screenshot of the registration form. It contains four input fields: "email", "confirm email", "password", and a "Next" button at the bottom. Below the "password" field, there is a line of text: "By selecting 'Next', you are agreeing to Savant's [user agreement](#) and [privacy policy](#)".A screenshot of the registration form. It contains two input fields: "First Name" and "Last Name". Below these fields is a "Create Account" button.

4. Linking the Savant User to a Savant Pro System

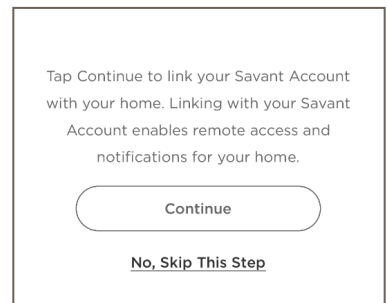
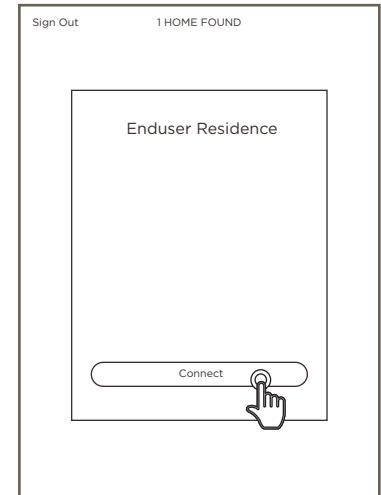
Once a Savant User account has been created, the account must be linked to a local Savant Pro System Host. Once linked, this user can remove and/or grant permissions to other accounts. If an account needs to be created, a user invite can be sent (see [Section 6](#)). Follow the instructions below to link the user account to the local Host.

1. Log in to the Savant App with the user created in [Section 3](#) above. The screen shown in the example image to the right will be automatically displayed once account creation is complete. Tap Connect to proceed, linking the Savant User with the Savant Home.



HELPFUL INFORMATION: If no Homes (Savant Hosts) are found, ensure that the mobile device running the Savant App is connected to the same local network as the Savant Host. If multiple Homes are found, indicating more than one Host is available on the local network, swipe left or right to scroll through the list and choose the desired Home, then select Connect.

2. When linking the first user to a Host, the confirmation screen shown below will be displayed:
 - Tap Continue to claim the Host with the current Savant User account. This will grant the user administrator level privileges for the system. See [Section 5](#) below for more information on account permission sets and user management.
 - Tap No, Skip This Step to connect to the system as a local user without claiming the Host as an administrator.
3. Once connected, the Savant App will open to the main Home screen for the selected Host system. Skip to [Section 8](#) below for an introduction to the Home screen and overall layout of the Savant App.



5. Delete a Savant User Account

Follow the instructions below on how to permanently delete a Savant User Account from the Savant ecosystem.

⚠ IMPORTANT NOTES!

- Available for Savant App version 10.1 and higher.
- Deleting a user account is NOT the same as removing a user from a Savant Home (refer to [Section 6.3: Manage User Profiles](#)).
- This is a final (one-time-only) process that permanently deletes the account from the Savant ecosystem and is not recoverable.
- Account information such as Savant Home associations, pictures, first and last name, e-mail address, etc will be deleted.
- Some user data stored locally on Savant devices may not be deleted until those devices are reset.

1. Sign into the Savant App using the email address associated with the desired Savant User account to be deleted.
2. If already connected to a Home, navigate to Settings > Users > Manage Profile. If not connected to a Home, tap the icon in the upper right corner from the Home Selector Screen.
3. Tap Delete User > Submit Deletion Request > OK.
4. Open the email with the subject, "Savant Account Deletion Request", and tap CONFIRM ACCOUNT DELETION.
5. From the URL that opened after step 4, accept the last two confirmation requests.

John Q Enduser
johnqe@anymail.biz

ACCOUNT INFO

First Name John Q
Last Name Enduser
Email johnqe@anymail.biz

PREFERENCES

Enable User Passcode
Prevent public access to your profile on the Savant Remote and Touch Panels.

Delete User 3

Account Deletion Request

Are you sure you'd like to delete your Savant account? This action is final and you will lose access to any homes you are associated to. If you select yes, you will receive an email to complete the account deletion process.

Submit Deletion Request
Cancel

Deletion Request Received

Please check your Email for further instructions.

Ok

SAVANT ACCOUNT DELETION REQUEST

Hi Chris,

We received a request to initiate deletion of the account associated to this Email address. If you chose to continue with account deletion please advises this action is final and you will lose access to any homes you are associated to. Your email and associated account information such as your profile picture will be deleted. Please be advised that some user data stored locally on Savant devices may not be deleted until those devices are reset.

Please follow the link below to complete the account deletion process:

4 CONFIRM ACCOUNT DELETION

DELETE YOUR ACCOUNT?

We received a request to initiate deletion of the account associated with this Email address. If you choose to continue with account deletion, please be advised that this action is final. Upon deletion, you will lose access to any Savant homes that your account is associated with. Your email and account information such as your profile picture will be permanently deleted. Note that some user data stored locally on Savant devices may not be deleted until those devices are reset.

If you wish to proceed with deletion of your account, follow the link below to complete the process:

Yes, Delete my Savant Account
Cancel

ARE YOU SURE?
THIS ACTION IS FINAL

This action is final and you will need to re-make an account in the future if you choose to return to Savant.

Cancel Yes, Delete My Account

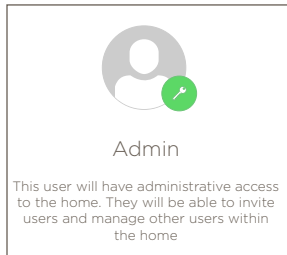
5

6. Managing Users

From an Admin User account, additional Savant Accounts can be created or invited to the Savant Home, and their permissions within the Savant Home system can be managed. This section describes the various account types and their default permissions, followed by subsections on specific aspects of user management.

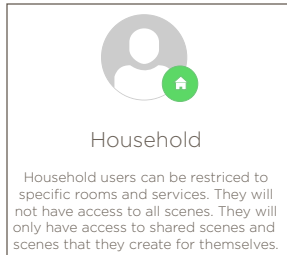
User Account Types

The following are the three default types of users and their associated permission sets:



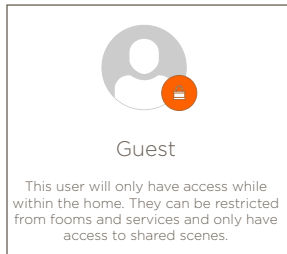
Admin User: Is typically the Head of Household member.

- Manage users (add, delete, modify) IS granted.
- Remote access from outside the home IS granted.
- Access to all rooms and services IS granted.



Household User: Is typically an average household member.

- Manage users (add, delete, modify) is NOT granted.
- Remote Access from outside of home IS granted.
- Access to all Rooms and Services IS granted.



Guest User: Is typically given to a temporary visitor.

- Manage users (add, delete, modify) is NOT granted.
- Remote Access from outside of home is NOT granted.
- Access to all Rooms and Services IS granted.

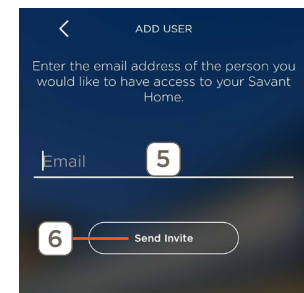
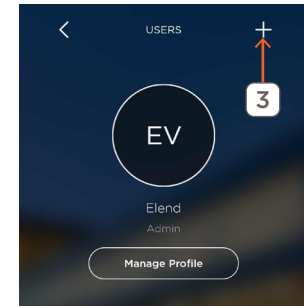


IMPORTANT NOTE! Admin User accounts can change account permissions at any time for any other user. The user account types described above outline the default permissions granted. When permissions are changed, the User Account type will update accordingly.

6.1. Invite a New User to a Savant Home

One method for granting a new user access to a Savant Pro System is to send that user an invitation from an existing account with Home Management permissions (admin level user). An email invite will then be sent out including instructions for registering a new Savant User account. If an account associated with the email address has already been created, the new user can simply log in to the Home with their credentials. Follow the steps below to invite a user to a system from an existing admin account:

1. From the main Home screen of the Savant App, swipe right to open the Settings view.
2. Select Users from the options list.
3. Tap the + icon at the upper right to go to the Add User view.
4. The three default user account types are displayed. Tap the Select button for the account type/ permissions set the new user will be granted for this Savant Home.
5. Enter a valid email address for the user to be added. This must be a real email address to which the user has access for account verification purposes.
6. Tap the Send Invite button. If no Savant Account User associated with the email address entered exists, a new one will be generated automatically. A Welcome to Savant email will be sent to the address.
7. Log in (or have the user log in) to the email account and open the invite from Savant. Select the Create Password option to set up login credentials.
8. Open the Savant App and log in using the new user email and password. This user will now be able to connect with and access the Savant Home using the permissions set selected by the admin user in step 4 above.



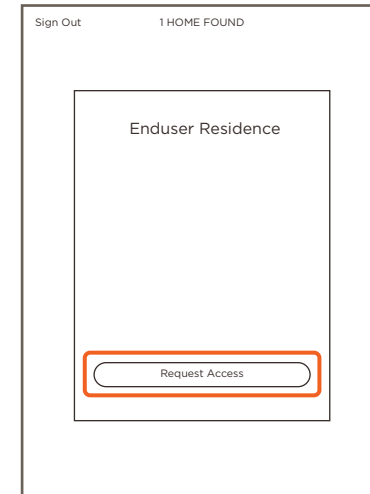
HELPFUL INFO:

- If a Savant Account User account associated with the email used in step 4 above already exists, there is no need to reset login credentials. The user can simply log in to the Savant App normally and connect to the Savant Home once the invite has been sent.
- If the invitation email cannot be located in the user email inbox, and all Spam and Junk Mail folders have been checked, Savant recommends adding the address scs@savantcs.com to the contacts list. If this fails to resolve the issue, contact the email provider or network administrator for the site.

6.2. Request Access to a Savant Home

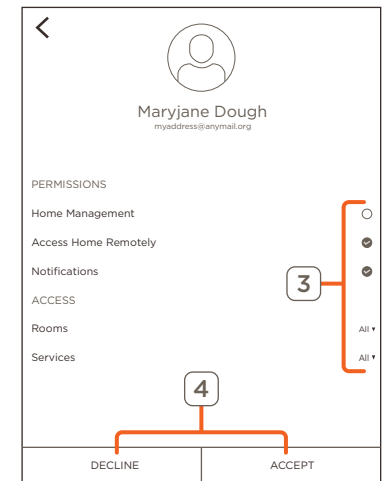
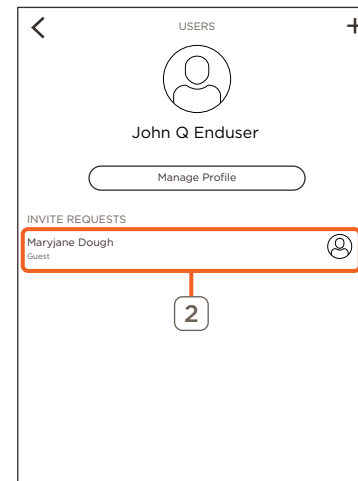
Another option for granting a user access to a Savant Home system is for an existing Savant Account User to request access to the system directly. The request will then need to be approved by an existing admin user, who will set the account type and permissions set for the new user within the system. Follow the steps outlined below to request and/or grant access using this method:

1. Connect the mobile device running the Savant App to the local Wi-Fi network of the Savant Host to which access is being requested.
2. Log in to the Savant App with the user to be added. If the user is not currently connected to a Savant Home system, skip to step 1 below.
3. If currently connected to another Savant Home (via Remote Access), navigate to the Settings screen and select Switch Homes.
4. Swipe left or right (if multiple Homes are found on the network) to select the Savant Home to connect to and tap Request Access. This will send an email notification to all admin users associated with the Home to indicate that a new user has requested system access.



To Accept an Access Request from a New User

1. As an existing admin user for the system, log in to the Savant App and navigate to the Users screen ().
2. Any pending access requests will be listed under Invite Requests, by the name entered for each user during account creation. Tap the user name to process the request.
3. Set account access permissions for the user by tapping each check box to enable/disable privileges.
4. Tap Accept to add the user to the Savant Home with the selected access permissions, or tap Decline to dismiss the request.

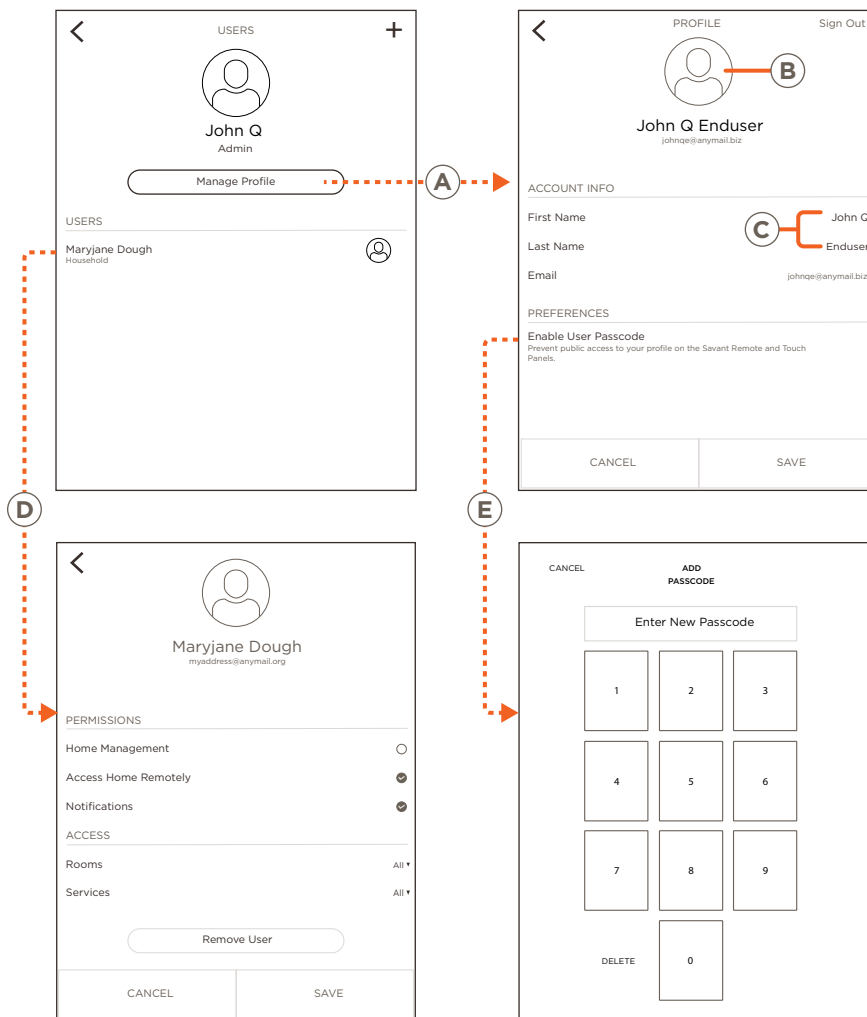


HELPFUL INFO: See [Section 8: Introduction to the Savant App](#) for reference on how to find the Users screen, along with an overview of Savant App layout and navigation.

6.3. Manage User Profiles

Any user can edit information for their own user profile, including the associated name or photo, by selecting Users from the Settings screen. Admin users with Home Management permissions can also add, remove, or edit account settings and permissions for any other user associated with the Home. Follow the steps below to edit user profile information:

1. Navigate to the Settings screen and select Users from the options list.
2. Tap the Manage Profile button to edit user information for the current account (admin users only, non-admins will open directly to the Manage Profile screen), or to log out of the Savant App. Refer to the diagram and table below for details:



- Tap Manage Profile to adjust settings for the currently active user. This action is available to all users regardless of permissions enabled. This is the main view for all users without Home Management permissions enabled (see Item D in the table below).
- Tap here to add or change the profile image for the currently active user.
- Tap First Name or Last Name to edit the name displayed for the user. Any changes will be applied to the Savant Account User account and will be reflected in the Savant App, Pro Remote, and any other cloud-based user interface.
 - Note that the email address for the user cannot be altered.
 - After making changes, select Cancel to discard and return to the main Users screen, or select Save to apply changes.
- All users associated with the system are listed here for admin users. Tap any user to edit permissions:
 - Tap to check or un-check any permission setting for the user:
 - Home Management - User can add, remove, or modify permissions for any other user.
 - Access Home Remotely - User can connect to the Savant Home system from outside the local network.
 - Notifications - User can create and receive system notifications. See [Section 11.8](#) for more details.
 - Tap the dropdown list to select Rooms or Services the user can access.
 - Tap Remove User to fully revoke access permissions and remove the user from the Savant Home system.
 - Select Cancel to discard changes and return to the Users screen, or select Save to apply changes.
- Tap to configure a passcode/PIN. This passcode will be required to log in as the user on the Savant Pro Remote and Touch Panels. Enter desired passcode and select Done to save and apply. See [Section 7.1](#) below for more details.

6.4. Local Users

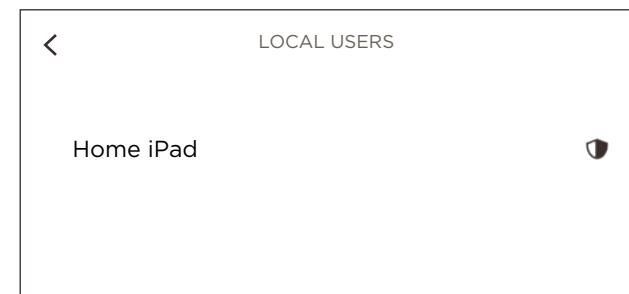
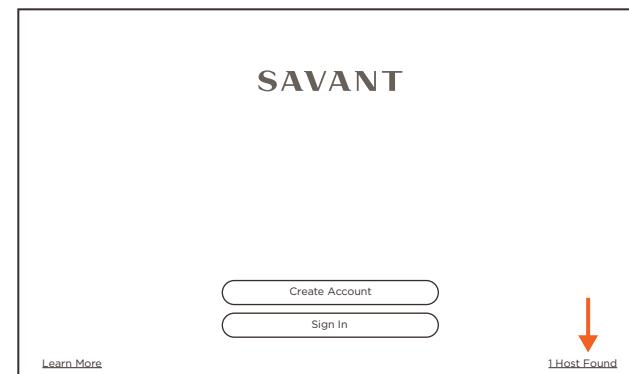
It is possible to connect to a Savant Home system as a Local User without configuration of a Savant User Account if the system has been configured to allow this type of access. Local Users are often configured for guest access or for use with Savant Touch in-wall panels, and can be password protected by the installer during configuration if desired. In order to connect to the system as a Local User, the device running the Savant App must be connected to the local network, and the RacePoint Blueprint configuration file uploaded to the Host by the installer must have at least one user configured for this purpose. For Savant Dealers, more information on Blueprint programming for user access can be found in the Managing User Logins in RacePoint Blueprint Application Note, available via the Savant Customer Community.

To log in as a Local User via the Savant App for systems configured to allow this type of access, follow the steps outlined below:

1. Ensure that the mobile device is connected to the local network, then open the Savant App.
2. On the front login screen, tap the [#] Hosts Found indicator at the lower right corner of the screen. Note that this may take a few moments to populate as the app scans the local network for Hosts.
3. On the Home Selection screen, tap Connect for the Savant Home system with a Local User configured.
4. On the following screen, a list of configured Local Users will appear. Tap the desired user to connect.
5. If a password has been set up for the user selected, a shield icon will display next to the name (). Tap the user, then enter the password in the prompt that follows and tap Sign In to connect.



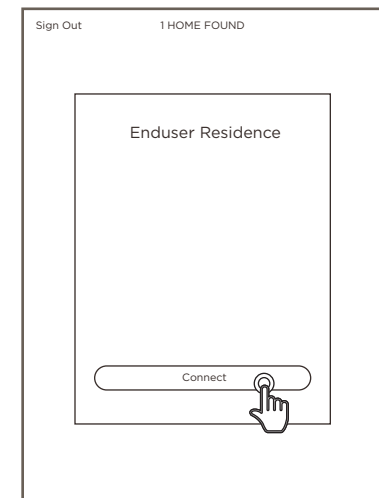
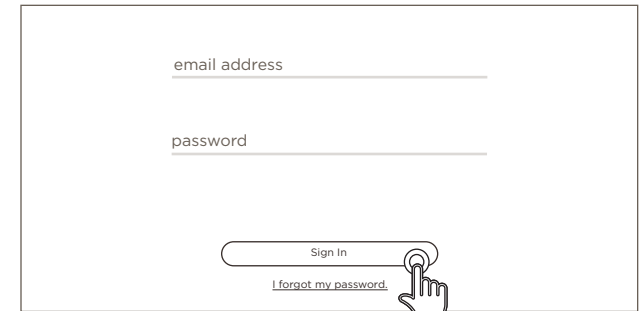
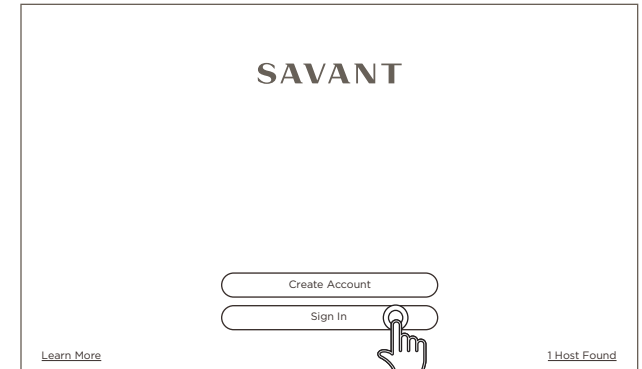
HELPFUL INFO: To recover a lost password for a Local User, call a Savant Dealer.



7. Sign in and Connect

Once at least one Savant Account User has been created and associated with the Savant Home system, it is possible to open the app, log in, and connect to the system by following the steps below:

1. Open the Savant App. Note that the mobile device running the app must be connected to the same local network as the Savant Host, unless the user has been granted Remote Access permissions.
2. From the front login screen, tap Sign In.
3. Enter the email and password for the Savant Account User created in [Section 3](#) above, then tap Sign In again to continue.
4. The next screen will show all Savant Home systems located on the local network, as well as any systems the logged in user has remote access to available. Swipe left or right to locate the desired Savant Home and tap Connect.
5. The app will open to the Home screen for the selected system. Note that it may take a few moments for the interface to fully load.



7.1. Resetting a Password

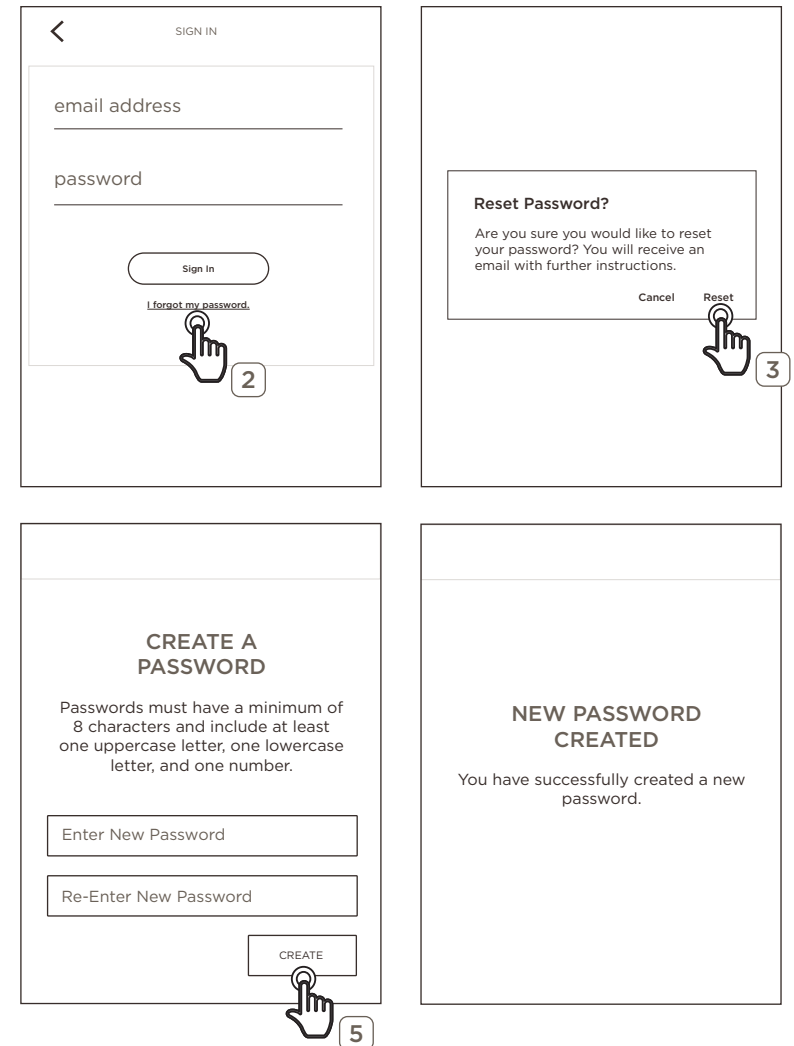
Follow the instructions below on how to reset a password for a Savant Account User account.

1. Open the Savant App. Tap Sign In.
NOTE: User must be logged out to reset password. To log out, navigate to Users > Manage Users > Sign Out.
2. Enter the email address associated with the account, then tap the I forgot my password option below the Sign In button.
3. Select Reset. This will send an email to the user's email address with password reset instructions. The automated email message will come from scs@savantcs.com.
4. Select RESET PASSWORD within the email. This will open a web page where a new password can be created.
5. Enter the new password. New passwords must have a minimum of 8 characters and include at least one uppercase letter, one lowercase letter, and one number. Select CREATE. A prompt will confirm the new password is successfully created.



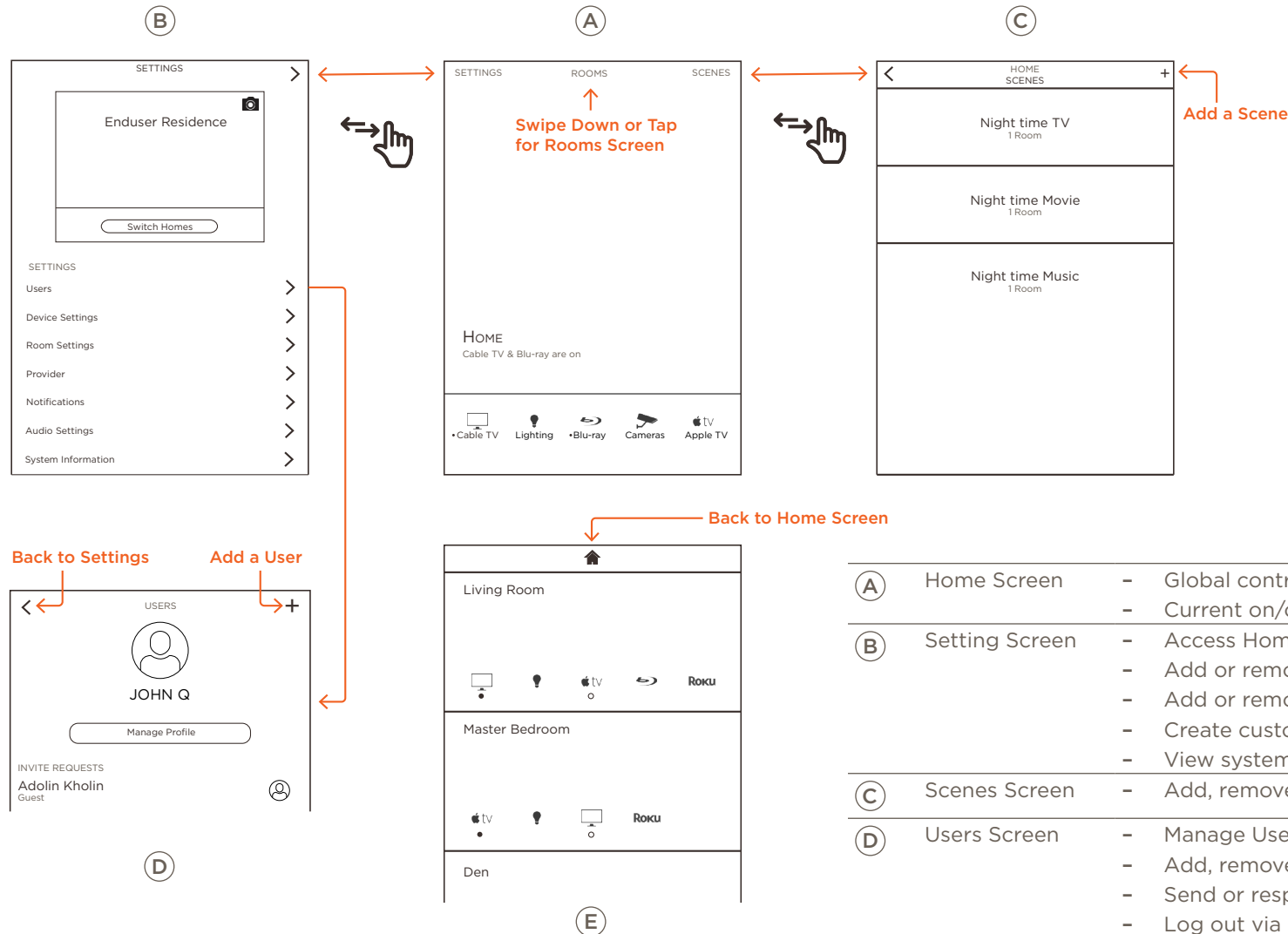
HELPFUL INFO!

- If the email cannot be found in the user's inbox after 5 minutes or more after selecting Reset, check all spam and junk mail folders. If the message still cannot be located, add the address above to the contacts list for the user email account and retry. If the message still does not come through, contact the email provider or local network administrator for further assistance.
- Screens may vary depending on web browser used. However, the process remains the same.



8. Introduction to the Savant App

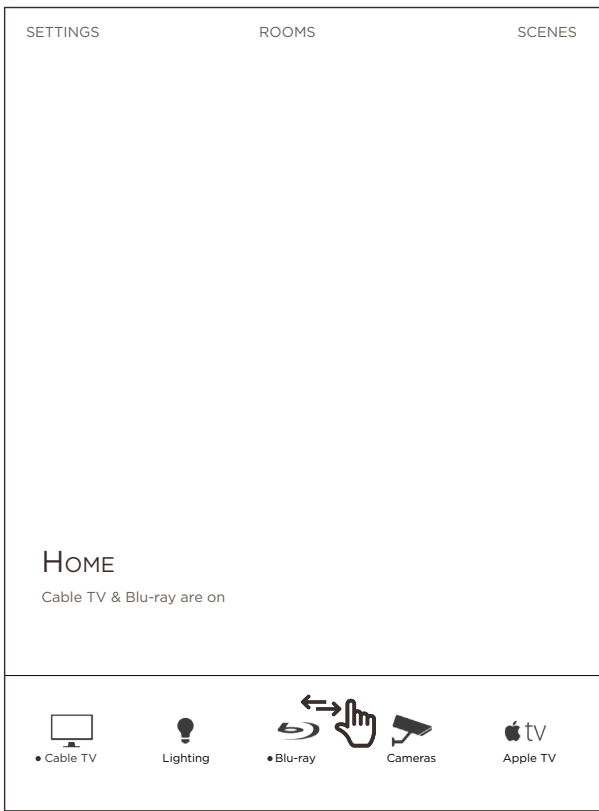
The Savant App serves as the primary control center for all Savant controlled devices in the home. All services can be monitored and managed using the app. Refer to the diagram and table below for a brief introductory overview of the app's main screens and layout for navigation.



(A)	Home Screen	- Global control of all services
		- Current on/off state of services displayed
(B)	Setting Screen	- Access Home and device settings
		- Add or remove custom images
		- Add or remove cable or satellite providers
		- Create custom notifications
		- View system info
(C)	Scenes Screen	- Add, remove, or manage Scenes
(D)	Users Screen	- Manage Users
		- Add, remove or change user permissions
		- Send or respond to invite requests
		- Log out via Manage Profile view
(E)	Rooms Screen	- Browse and control services by Room
		- View Room-specific service states (on/off)

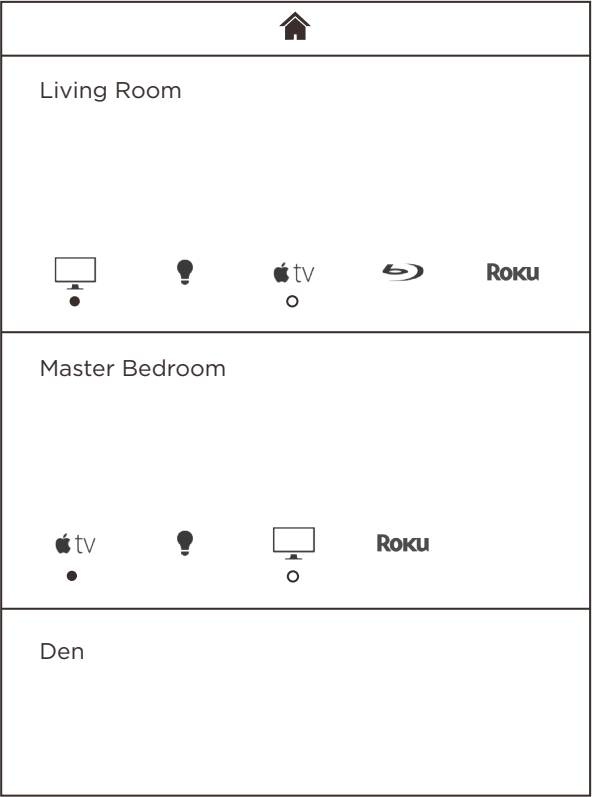
8.1. Home Screen

The Home screen is shown when users first connect to the system or open the Savant App. The following section provides an overview of the options available on the Home screen. Note that some behaviors such as service ordering and “Home” text displayed can be customized by the installer during configuration, and the table below describes default settings only. Refer to the later sections of this document for further information on the screens and features referenced here.

	<table border="1"> <tr> <td data-bbox="856 267 1081 540">Settings</td><td data-bbox="1081 267 2001 540"> Tap title or swipe right to open the Settings screen, where a variety of system options are presented. Refer to the section below for detailed information. From this view, a user can: - Manage user information, or access the user profile management view to log out, send or approve access requests, and manage permissions, - Manage device, room, or cable/satellite provider settings, - Change or upload custom room and home photos, - View system information, - Manage notifications, and more. </td></tr> <tr> <td data-bbox="856 540 1081 703">Rooms</td><td data-bbox="1081 540 2001 703"> Tap title or swipe down to open the Rooms view. - Swipe up or down to browse all configured rooms within the home, - Swipe left or right on any room’s service carousel to view and access room-specific services. - Services that are currently active in the room are indicated with a dot. </td></tr> <tr> <td data-bbox="856 703 1081 816">Scenes</td><td data-bbox="1081 703 2001 816"> Tap title or swipe left to open the Scenes view. From this screen, users can create, capture, edit, remove, or re-order Scenes, a powerful feature which enables users to save and recall specific combinations of service states and settings with a single tap. See Section 9 of this document below for more details. </td></tr> <tr> <td data-bbox="856 816 1081 906">Home Image</td><td data-bbox="1081 816 2001 906"> The Home screen displays a default background image of a Savant smart home. Users can upload and save their own personalized images for the home or individual rooms via the Settings screen. </td></tr> <tr> <td data-bbox="856 906 1081 1117">Activity Feed</td><td data-bbox="1081 906 2001 1117"> The Activity Feed text below the Home title lists any currently active A/V services. - Tap the text of the Activity Feed to open the control interface for the active service. - If more than one service is active, tapping the Feed will present the user with a list of options. Select an active service from the list to open its control interface. </td></tr> <tr> <td data-bbox="856 1117 1081 1412">Service Carousel</td><td data-bbox="1081 1117 2001 1412"> All available services for the system are displayed in the Service Carousel at the bottom of the Home screen. By default, services are ordered based on frequency of use, with the last active service shown first. - Swipe left or right to scroll through the service list, - Tap any service icon to activate the service (if inactive) and open its control interface. - For services available in multiple rooms, select the target room(s) from the list presented to activate the service. - A filled circle icon displayed before the service name indicates that the service is currently active in at least one room. </td></tr> </table>	Settings	Tap title or swipe right to open the Settings screen, where a variety of system options are presented. Refer to the section below for detailed information. From this view, a user can: - Manage user information, or access the user profile management view to log out, send or approve access requests, and manage permissions, - Manage device, room, or cable/satellite provider settings, - Change or upload custom room and home photos, - View system information, - Manage notifications, and more.	Rooms	Tap title or swipe down to open the Rooms view. - Swipe up or down to browse all configured rooms within the home, - Swipe left or right on any room’s service carousel to view and access room-specific services. - Services that are currently active in the room are indicated with a dot.	Scenes	Tap title or swipe left to open the Scenes view. From this screen, users can create, capture, edit, remove, or re-order Scenes, a powerful feature which enables users to save and recall specific combinations of service states and settings with a single tap. See Section 9 of this document below for more details.	Home Image	The Home screen displays a default background image of a Savant smart home. Users can upload and save their own personalized images for the home or individual rooms via the Settings screen.	Activity Feed	The Activity Feed text below the Home title lists any currently active A/V services. - Tap the text of the Activity Feed to open the control interface for the active service. - If more than one service is active, tapping the Feed will present the user with a list of options. Select an active service from the list to open its control interface.	Service Carousel	All available services for the system are displayed in the Service Carousel at the bottom of the Home screen. 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8.2. Rooms Screen

Tap Rooms or swipe down from the top center of the Home screen to access the Rooms view. This screen displays all Rooms within the system that are accessible to the current user, along with a service carousel specific to each room. Refer to the diagram and table below for information on the screen's functions:

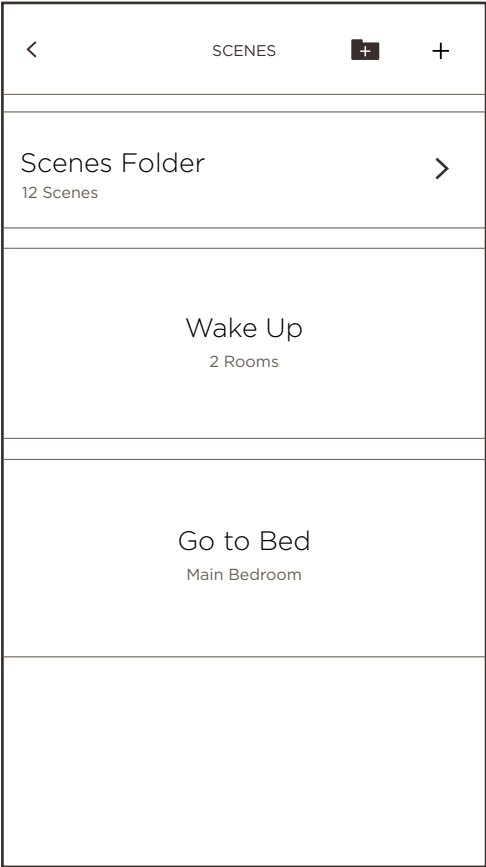


	Tap to return to the Home screen. See Section 8.1 above for details.
Room List	Swipe up or down to scroll through all available Rooms.
Service Carousel	Services are displayed for each available Room. Swipe left or right on any room to scroll through available services. Tap any service icon to open its control screen. NOTE: Large homes may not have service icons if programmed by your Savant Dealer.
Active Service Icon	Active services are marked with a circle below the service icon: ● - Service is active in the specific Room. ○ - Service is active in another Room.

9. Scenes

Scenes are a powerful and convenient feature of the Savant App which allow the user to save and recall nearly any combination of services and settings with a single tap or button press. Scenes can also easily be set to activate automatically on a schedule. The subsections below illustrate the recommended method of Scene configuration.

To access the Scenes view from the Home screen, swipe left or tap SCENES at the upper right corner.



	TIP: For newly deployed Savant Home systems, or newly created users, the Scenes list will be empty. Proceed to Section 9.1 below to begin creating Scenes.
	Tap left arrow or swipe right to return to the Home screen.
	Tap to add a new Scene. See subsections below for a detailed walk through of Scene creation.
	Tap any Scene from the list to apply its saved settings and service states.
	Swipe up or down to scroll through the list of available Scenes.
	Tap any scene and swipe left to show the options menu to modify the Scene. Refer to Section 10 below for more information on managing and modifying existing Scenes.
	Tap and hold any Scene, then drag and drop to re-order its place within the list. See Section 10.3 below for further information.

9.1. Scenes - Supported Services

Before beginning Scene creation or modification, users should note that while most Savant services are supported for use within Scenes, there are a few notable exceptions. Certain services are not eligible for inclusion in Scenes, and will neither be captured during Scene creation, nor selectable for manual inclusion at any point during the creation or editing process. Depending on the service, this may be due to lack of reliably traceable status feedback (mostly for integrated 3rd party devices or control types that do not provide feedback), or an intentional development decision to avoid potential security risks.

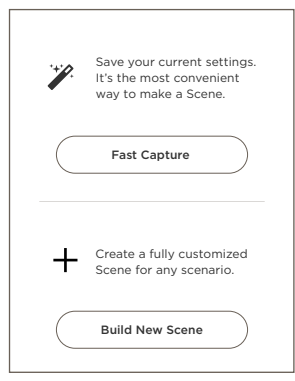
Services NOT supported for inclusion in Scenes include but may not be limited to:

- Non-Variable Shades - meaning any shades with Up/Down/Stop control only. Variable Shades will present a percentage-based slider for control.
- Pool and Spa Control services,
- Entry and Door Lock services,
- Relay or GPIO controlled services, including most gate and garage door controllers.

For further information on service support for Scenes, contact a Savant Dealer or Sales Representative.

9.2. Scene Creation Options

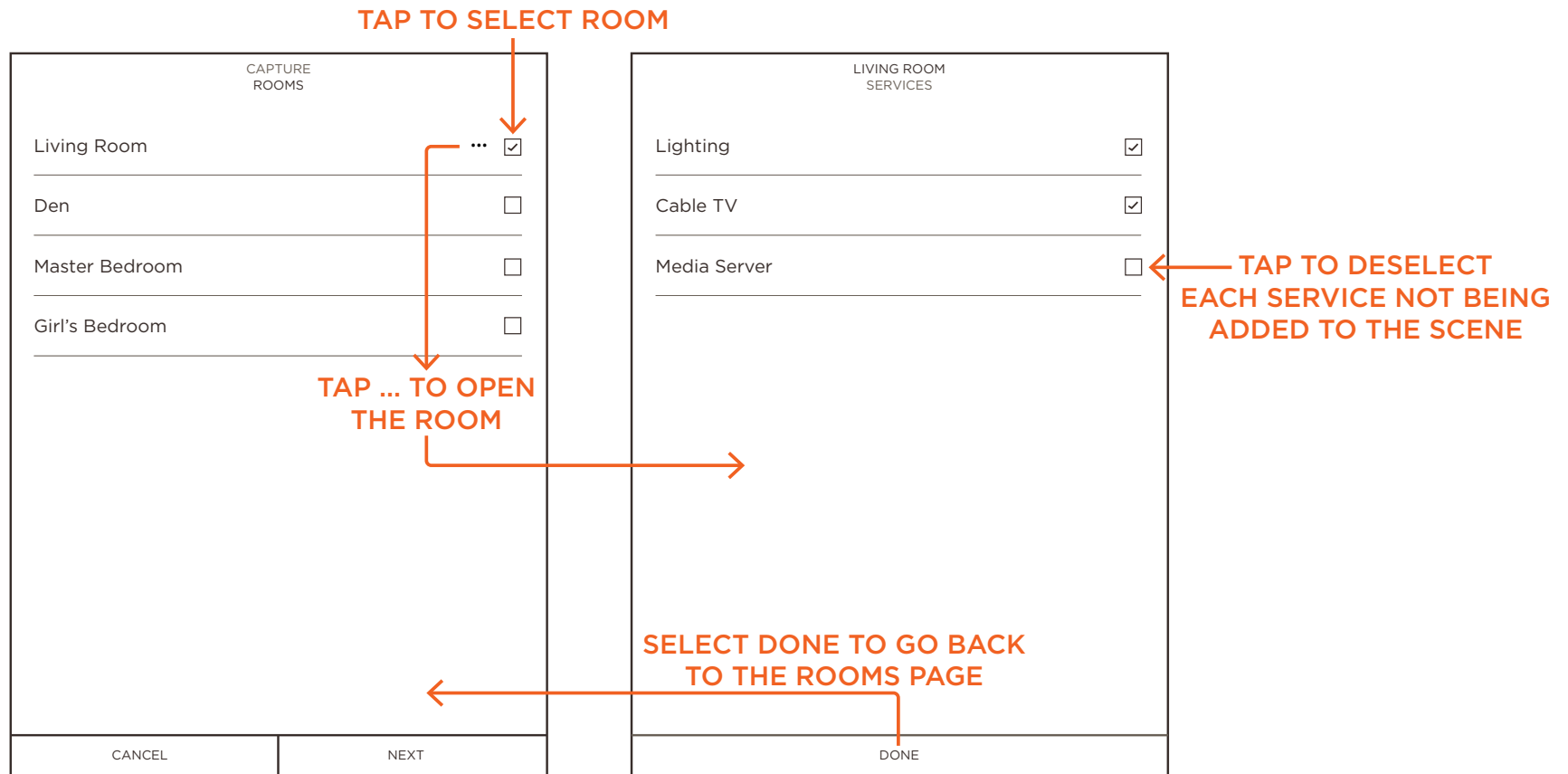
To begin configuring Scenes, tap the + icon at the upper right corner of the Scenes view, or if no Scenes have been configured yet, tap Get Started. The option to select one of two methods of Scene creation is presented next:

	<table><tr><td data-bbox="529 654 882 844">Fast Capture (Recommended Method)</td><td data-bbox="882 654 2003 844">The simplest method of Scene creation, using the Fast Capture option allows the user to select the rooms to capture, take a virtual snapshot of the current service settings for those rooms, and include them in the Scene. Set all services to the desired state in the target rooms and tap Capture to continue. - Services and settings can be added, removed, or edited during the creation process. - This User Guide will focus on outlining the Fast Capture method of Scene creation. </td></tr><tr><td data-bbox="529 844 882 1032">Build New Scene</td><td data-bbox="882 844 2003 1032"> - Custom build a Scene from the ground up. Using the Build New method allows the user to select services, rooms, and settings manually and save them to a Scene. - While the sections below focus on the Fast Capture method of Scene creation, the workflow is similar for the Build New method. Tap Build to continue, and follow the prompts in the app to construct a Scene. </td></tr></table>	Fast Capture (Recommended Method)	The simplest method of Scene creation, using the Fast Capture option allows the user to select the rooms to capture, take a virtual snapshot of the current service settings for those rooms, and include them in the Scene. Set all services to the desired state in the target rooms and tap Capture to continue. - Services and settings can be added, removed, or edited during the creation process. - This User Guide will focus on outlining the Fast Capture method of Scene creation.	Build New Scene	- Custom build a Scene from the ground up. Using the Build New method allows the user to select services, rooms, and settings manually and save them to a Scene. - While the sections below focus on the Fast Capture method of Scene creation, the workflow is similar for the Build New method. Tap Build to continue, and follow the prompts in the app to construct a Scene.
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Build New Scene	- Custom build a Scene from the ground up. Using the Build New method allows the user to select services, rooms, and settings manually and save them to a Scene. - While the sections below focus on the Fast Capture method of Scene creation, the workflow is similar for the Build New method. Tap Build to continue, and follow the prompts in the app to construct a Scene.				

9.3. Select Rooms and Services

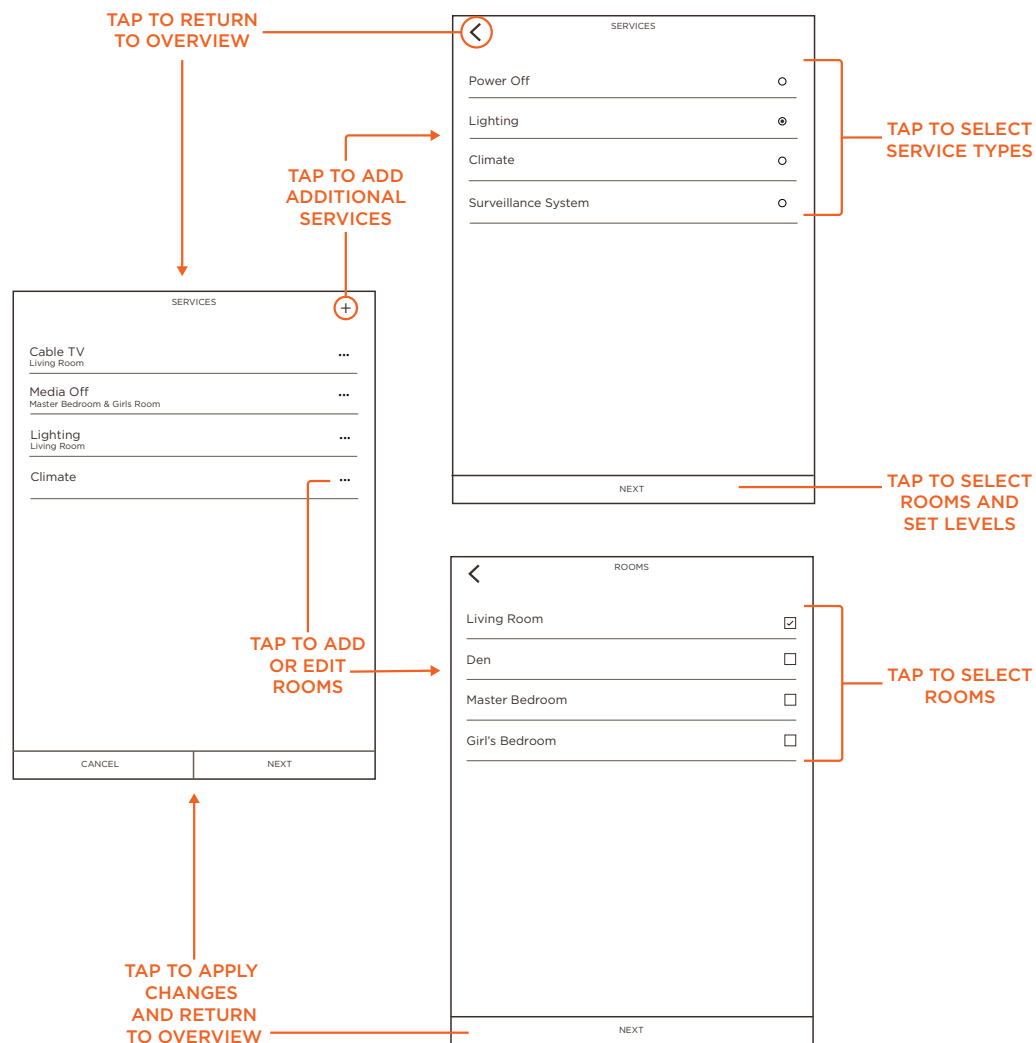
The section below describes how to select rooms and services to include in a Scene with the Fast Capture method. The process is similar for the Build New method, with a different order of operations.

1. Using the Fast Capture method, the first step is to select the rooms where services will be captured. Tap the check box to include the desired rooms. Checked rooms will display the options icon ().
2. To select which services to capture in each room, tap the options icon to view the room's currently active services. Tap to select/deselect services to add to the captured Scene.
3. Tap Done on the Room Services screen to return to the Room selection view. Repeat step 2 above to adjust services for each included room.
4. When all target rooms and services have been selected, tap Next from the Rooms screen to continue.



9.4. Add Additional Services

Once all rooms and services to capture have been selected, an overview list of those services and rooms is displayed as shown below. Additional services can be added at this stage, including any services not directly available in the specific rooms selected for capture. Review the service list selected in [Section 9.3](#) above and tap the + icon at the upper right corner of the screen to add any additional services as needed. Once all services have been configured, tap NEXT at the bottom right of the overview screen to proceed to the Scene Scheduler.



HELPFUL INFO!

- When configuring additional services, after tapping NEXT on the Service screen (Tap to Select Rooms and Set Levels in diagram opposite), the process will vary based on the service type. Follow the prompts in the app to configure the service for Scene creation.
- From either the Service Adjustment screen or Rooms screen, tap NEXT to apply changes and return to the Services overview, or tap the < icon at the top left to discard changes and return.

9.5. Configure Scene Scheduler

Scenes can optionally be set to activate on a schedule, based on either a specific time, or relative to celestial time (sunrise, sunset, dawn, or dusk - calculated based on location coordinates). If the Scene being created does not require scheduling, tap Skip to continue. To set a schedule, tap each field to modify as needed. Refer to the image and table below for details on each option/field:

ADD SCENE SCHEDULE

Set up a schedule below to make this a recurring Scene

Type

At Time ▾

Time

12:00 AM ▾

All Year

☒

Start Date

Select ▾

End Date

Select ▾

Days

All Week ▾

BACK

SKIP

ADD SCENE SCHEDULE

Set up a schedule below to make this a recurring Scene

Type

Relative to Celestial Time ▾

Celestial Reference

Sunrise ▾

Time Offset

None ▾

All Year

☒

Start Date

Select ▾

End Date

Select ▾

Days

All Week ▾

BACK

SKIP



HELPFUL INFO!

- When configuring a schedule for a Scene, the Next option will only appear once valid schedule rules have been selected.
- If the Scene being created does not require a schedule, tap Skip to continue to the next section.
 - If the Scene schedule is needed but the Next option does not appear, check the configured fields to ensure all have been populated correctly.
 - Once configured, tap Next to continue to the next section with the schedule set.

Type: At Time	Activate Scene at exact time configured.
Time	Tap to set the time at which Scene will activate.
All Year	(Toggled On) Scene will activate at the configured time and day(s) year-round. (Toggled Off) Start Date and End Date fields will appear. Tap to edit and set the range to activate Scene during part of the year only.
Days	Tap to select the day(s) of the week the Scene will activate at the configured time.

Type: Relative to Celestial Time	Activate Scene at time based on dawn, dusk, sunrise, or sunset.
Celestial Reference	Tap to select dawn, dusk, sunrise, or sunset. These are calculated based on geographical location, configured for the system within RacePoint Blueprint during initial installation.
Time Offset	Tap to configure an offset in minutes before or after the selected celestial event.
All Year	(Toggled On) Scene will activate at the configured time and day(s) year-round. (Toggled Off) Start Date and End Date fields will appear. Tap to edit and set the range to activate Scene during part of the year only.
Days	Tap to select the day(s) of the week the Scene will activate at the configured time.

9.6. Shared Scene Selection

Once scheduling has been configured or skipped for the Scene being created, the option to make the Scene accessible to all users and devices with system access is presented. By default, Scenes are specific to the current Savant User Account (the user creating the Scene). Tap the check box on this screen to enable all home users access to the Scene. This allows any user with system access, including Local Users and shared devices (such as Savant Touch panels) to access the Scene.

- Tap the check box to make the Scene accessible to other users and devices.
- Leave the check box disabled to create a Scene available only to the current user

Tap Next at the bottom of the screen to continue.

SHARED SCENE

You may share this scene with all users and devices that have access to your Savant system.

Shared Scene

Shared Scene ☐

NEXT

9.7. Scene Name

Scenes must be given a unique name, which will appear on the main Scenes list view. Select one of the pre-configured common Scene names from the list, or select the top Custom option to enter a name manually.

Once a name has been selected or added via the Custom option, the Next button will populate at the bottom of the screen. Tap Next to proceed.

ADD SCENE NAME YOUR SCENE

Custom ☐

Bath Time ☐

Bathroom On ☐

Beach Day ☐

Bed ☐

Bedroom ☐

Bedtime ☐

Billiards ☐

Breakfast ☐

Chill ☐

Coffee ☐

Date Night ☒

NEXT

9.8. Select Scene Photo

Newly created Scenes must have an image added. The selected photo is displayed along with the Scene name in the main Scenes list view. Scene images can be selected from a list of default photos, added from mobile device storage, or taken via the mobile device camera.



	Swipe up or down to scroll through the available stock Scene photos. Tap any photo to select.	
	Tap the + icon at the upper right corner of the screen to add a custom Scene image:	
	Take Photo	Take a picture using the camera of the mobile device running the Savant App. May require camera permissions to be enabled.
	Choose Photo	Select an image from mobile device storage. May require file system access permissions to be enabled.
	Tap to go back to the previous screen (Name Your Scene).	
NEXT	Once a photo has been selected, the Next button will populate at the bottom of the screen. Tap to complete Scene creation.	

9.9. Scene Folders

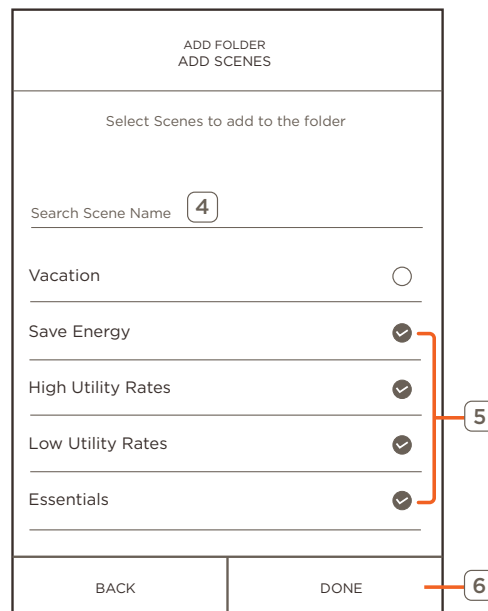
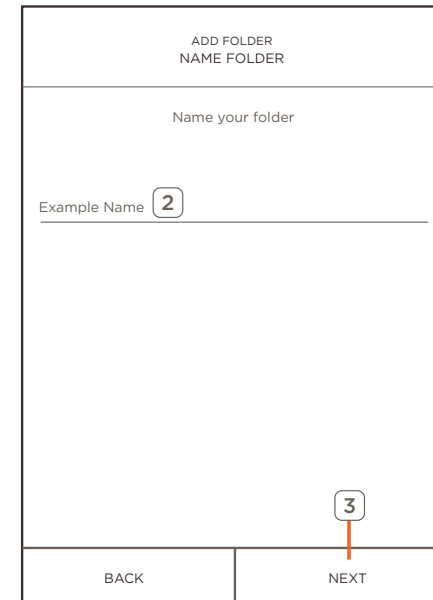
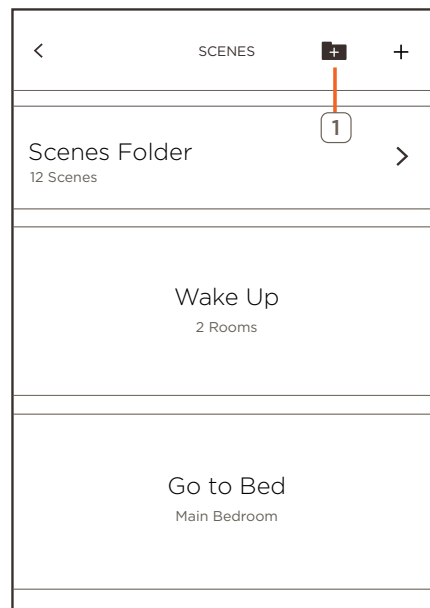
Any Scene available to the user can be added to a folder. Folders are specific to the current Savant Account user and cannot be shared with other users.

1. Access Scenes from the Savant App Homescreen and select the add folder icon.
2. Enter a name for the new Scene folder.
3. Tap Next.
4. Use the search bar to search for Scenes,
5. Check to add Scene to the newly created folder.
6. Select Done when finished.



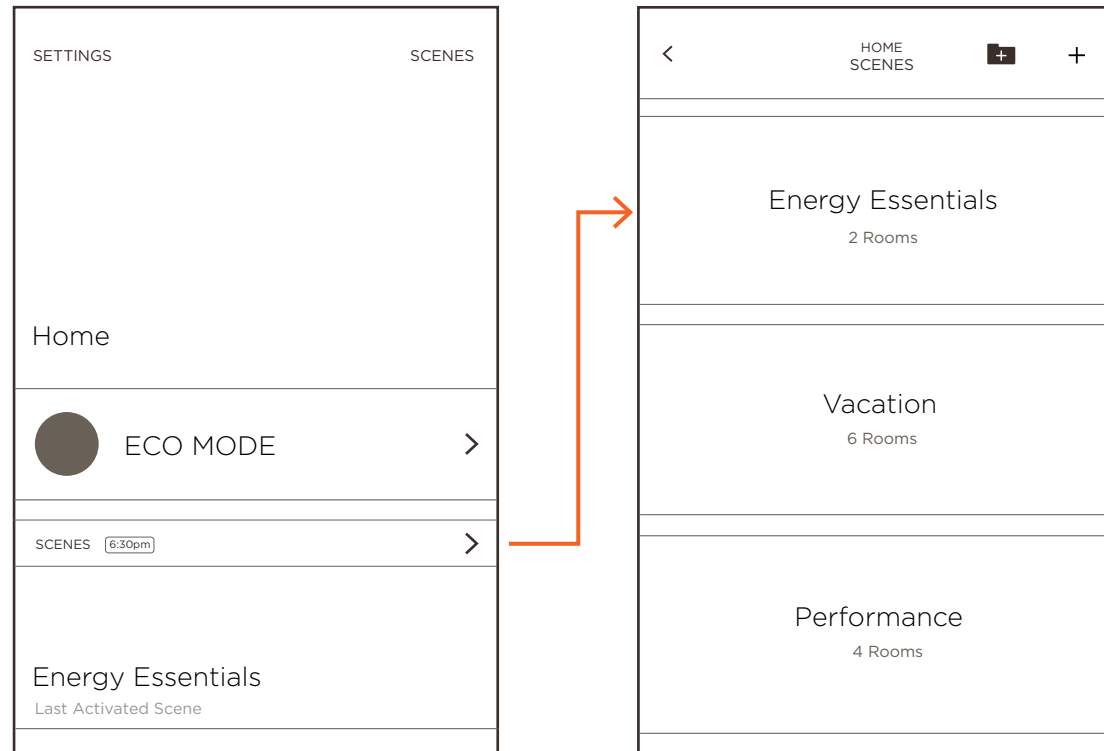
HELPFUL INFO!

- If a folder is deleted, the Scenes inside the folder will not be deleted. Scenes will need to be deleted individually.
- Folders cannot be shared with other users.
- If a Scene is already in a folder and it is added to a new folder by a user, it will be moved from the previous folder and into the new one. Scenes can only exist in one folder at a time.



9.10. Energy Scene Widget

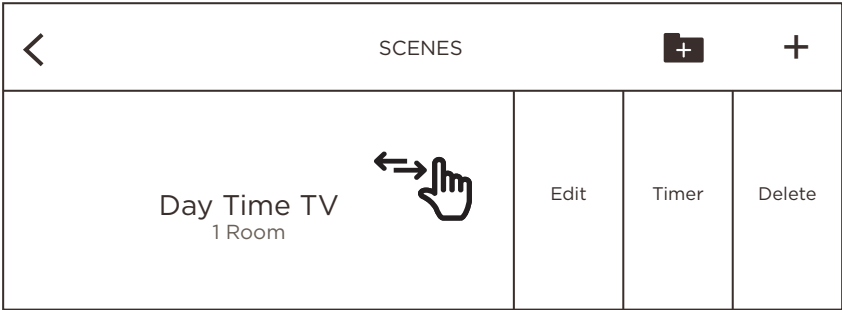
The Energy Scene Widget shows the last activated Energy Scene and time of activation. The widget is accessed by navigating to the Savant App Homescreen > Energy Service > Energy Dashboard. Selecting the Energy Scene Widget opens a list of all Energy Scenes.



10. Scene Management

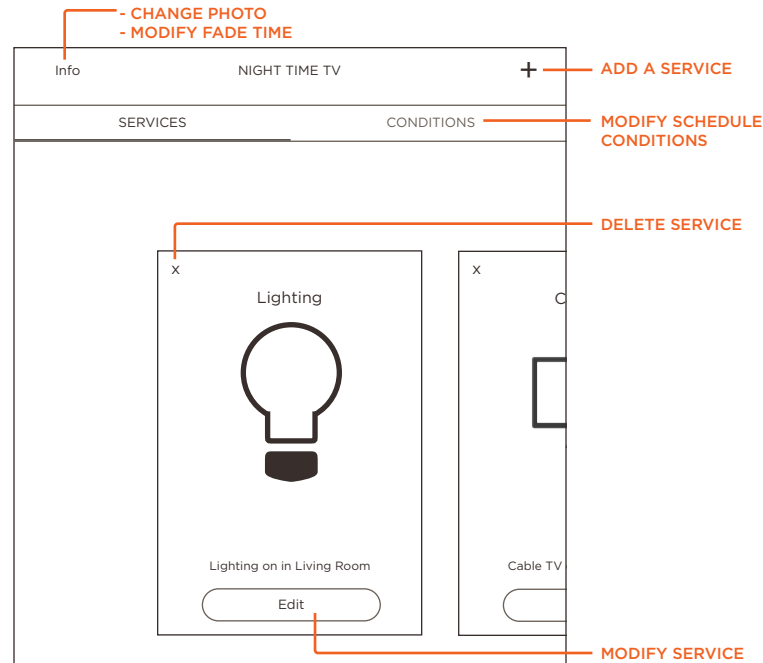
From the main Scenes view, users can apply or manage any configured Scene to which they have access. Management options for created Scenes include Edit, Timer and Delete.

- Swipe left on the Scene name to show management options.
- Tap to select the appropriate option to Edit the Scene, activate the Scene after a delay using the Timer option, or Delete the Scene. Note that Scene deletion cannot be undone.
- Swipe right to close the options list.



10.1. Adjustment Panel

When the Edit option is selected for a Scene, the adjustment panel shown below is displayed. Swipe left or right to scroll through included services.



Info Button	Modify the Scene photo, Fade Time or Shared/Global Scene settings.
Photo	Tap to display options to Take Photo or Choose Existing Photo (from the mobile device's file system) to represent the selected Scene.
Fade Time	Adding a Fade Time will apply a delay between Scene activation within the app and full application of Scene settings. For example, with dimmable lighting, lights will fade from off to the level set by the Scene within the configured fade time. Select this option to show a list of available fade times, from 0 to 30 seconds.
Shared Scene	☒ - (Checked) Scene will be available to all other users and appear on devices not associated with the account in use. ☐ - (Unchecked) When a scene is no longer shared, it will be removed from all other users and only appear on device associated with the account in use.
Conditions Tab	Add a condition based on a schedule to activate the Scene automatically.
Scene Scheduler	Select the + icon in the upper right corner to open the Scene Scheduler. Setting a schedule will apply the Scene automatically under the configured conditions. See Section 9.5 above for details on Scene Scheduler configuration.

10.2. Service Modification

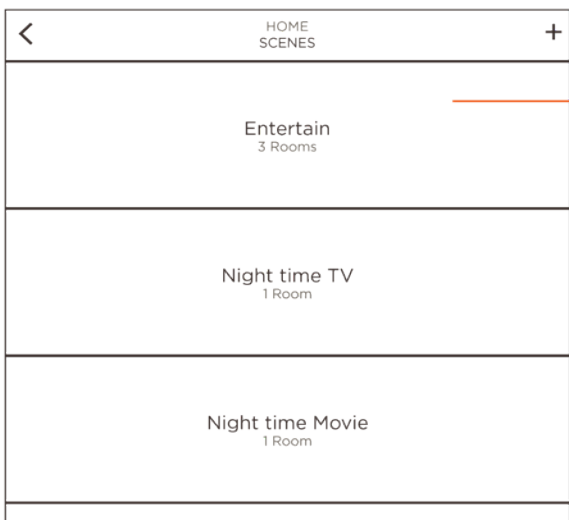
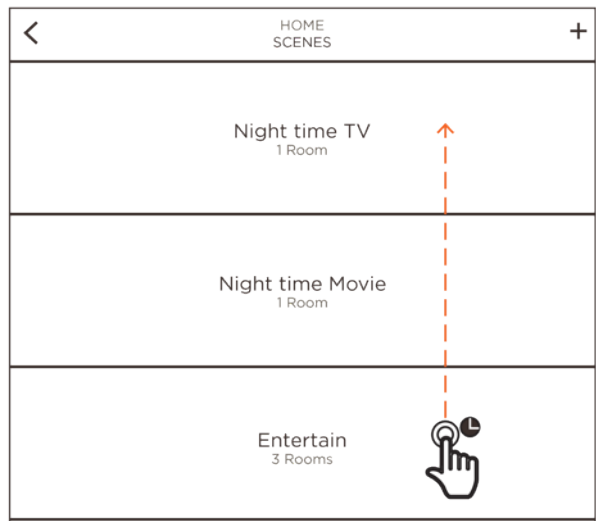
When the Edit option is selected for a service within the Scene adjustment dialogue, all rooms where the service is currently activated by the Scene are listed and checked.



Edit	Allows the modification of active Service in a Scene.
...	Select the ellipses next to a room name to open and modify the selected service settings in that location.
✓	Select the checked circle to remove a service from the Scene.

10.3. Scene Ordering

Manual re-ordering of Scenes can be done from the main Scenes screen. Press and Hold any Scene tile, then drag and drop to change its order within the list.



NEW LOCATION OF
SCENE IN THE LIST

11. Settings

From the Savant App's Home screen, tap Settings at the upper left corner or swipe right to access the Settings view. The specific list of options displayed are dependent on the current user's permissions set, as well as available services within the configured Home. Refer to the following documents located on the Savant Customer Community for additional information on the Savant App Settings.

- Mode Settings and Daylight Strip Length: Savant App Lighting Service User Guide (009-1696-xx)
- Default Rooms: Savant App Music Service User Guide (009-2031-xx)

11.1. Home Photo

The Home photo is displayed as the background for the Savant App. The default photo can be replaced with a personalized image uploaded from a mobile device using a Savant User Account. Follow the steps below to change the Home photo:

1. From the Settings screen, tap the Camera  icon.
2. In the menu that opens, select either Take Photo or Choose Existing Photo to replace the default Home image.

Take Photo: Use the iOS or Android device to take a photo of your home.

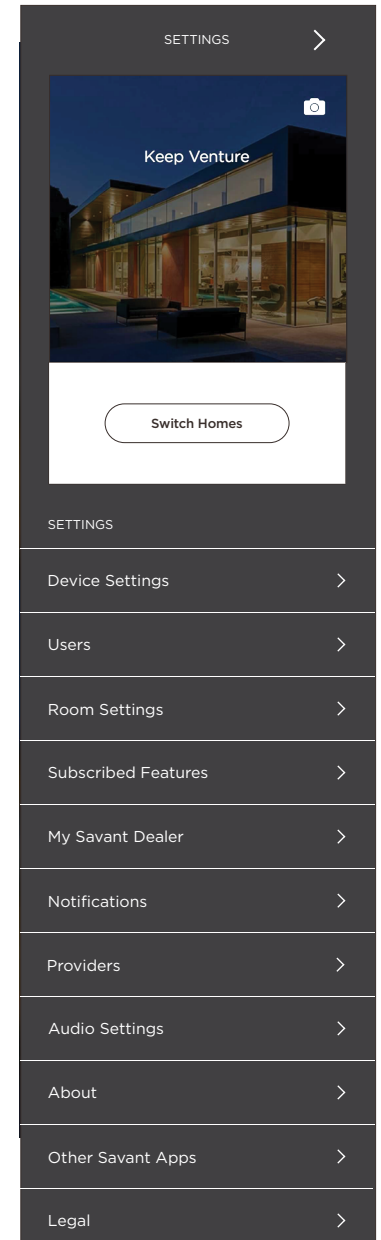
Choose Existing Photo: Opens the Photos directory on the iOS or Android device. Browse and select an existing photo to replace the current photo.

11.2. Room Settings

Each room can be represented with a default or personalized photo uploaded from a mobile device using a Savant User Account. Follow the steps below to edit a room image:

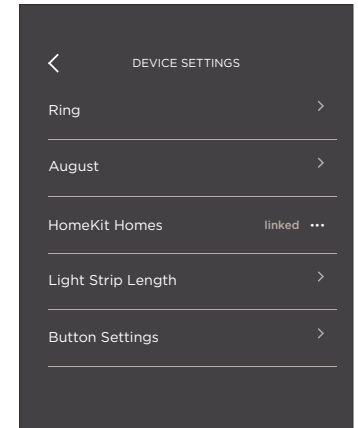
1. From Settings, select Room Settings.
2. Swipe left or right to scroll through the list of rooms. Select the Add Image button for the desired room to edit.
3. Select from the three options presented to choose a new image: Browse Default Photos to choose from existing default options, Take Photo to snap a new image with the mobile device camera, or Choose Existing Photo to select an image from the mobile device file system.
4. Select Done when complete.

NOTE: If an image is being selected from a mobile device file system, or taken via the device's camera, permissions or privacy settings may need to be enabled or altered to allow access for the Savant App.



11.3. Device Settings

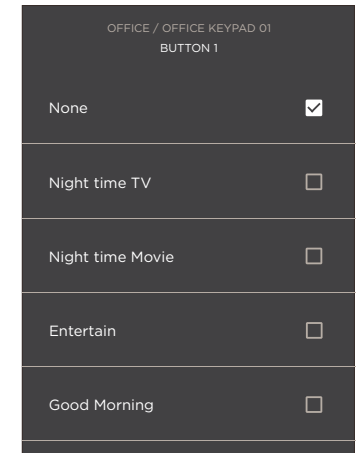
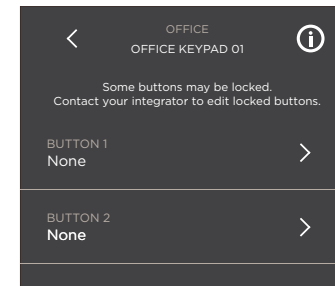
Device settings is dependent on the devices included in the Savant System. Only the devices configured will populate in this menu. This guide only includes the device settings for Savant devices, for more information on the other devices than can appear on this screen contact a registered Savant Dealer near you or refer to information available on the Savant Customer Community



Button Settings

The Savant App allows users to assign a Savant App Scene to Savant keypads, the Pro Remote X2, and the Button Remote buttons that have been installer-configured for Scene support. From the Savant App Settings screen select Device Settings and from the options list, choose Button Settings. Follow the steps below to assign a Scene to a button:

1. Tap the desired device name from the Button Settings screen to show the corresponding device's configuration options.
2. The selected available buttons will be displayed. Tap a button to show a list of configured Scenes that can be assigned to the button.
3. Tap to check the circle to the right of any Scene to select and assign it to the chosen button.
4. Tap DONE
5. Once complete, pressing the physical button on the keypad or remote will activate the assigned Scene.



HELPFUL INFO! Tap the Info  icon at the top right corner on the Device Location screen to display a graphical interface showing the selected button layout. This can be very helpful for button identification.

Light Strip Length

This section outlines the process to configure BLE Smart Light Strip lengths for systems that have more than two Smart Strip 1M Color Extensions connected to a Smart Strip 2M Color Kit.

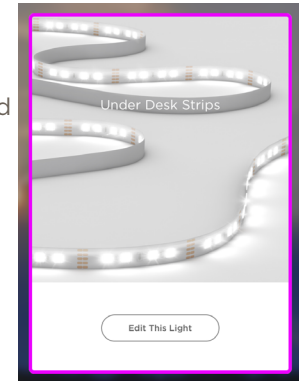
From the Home screen, swipe right or tap Settings at the upper left corner to access the main Settings screen. Tap Device Settings > Light Strip Length.

1. Tap Edit This Light to begin. The LED strip will begin to flash purple when successfully connected to the iOS device.
2. **OPTIONAL:** Connect or cut extensions if desired. If further assistance is required at this step it is recommended to contact a Savant Integrator or Savant Sales Representative.
3. Tap NEXT.
4. Tap the - or + buttons until the last two LEDs at the end of the strip are blue.
 - If no LEDs are blue, tap the - button until the last two LEDs are red.
 - If the two blue LEDs are not at the very end, tap the + button as needed.
5. Tap Done.



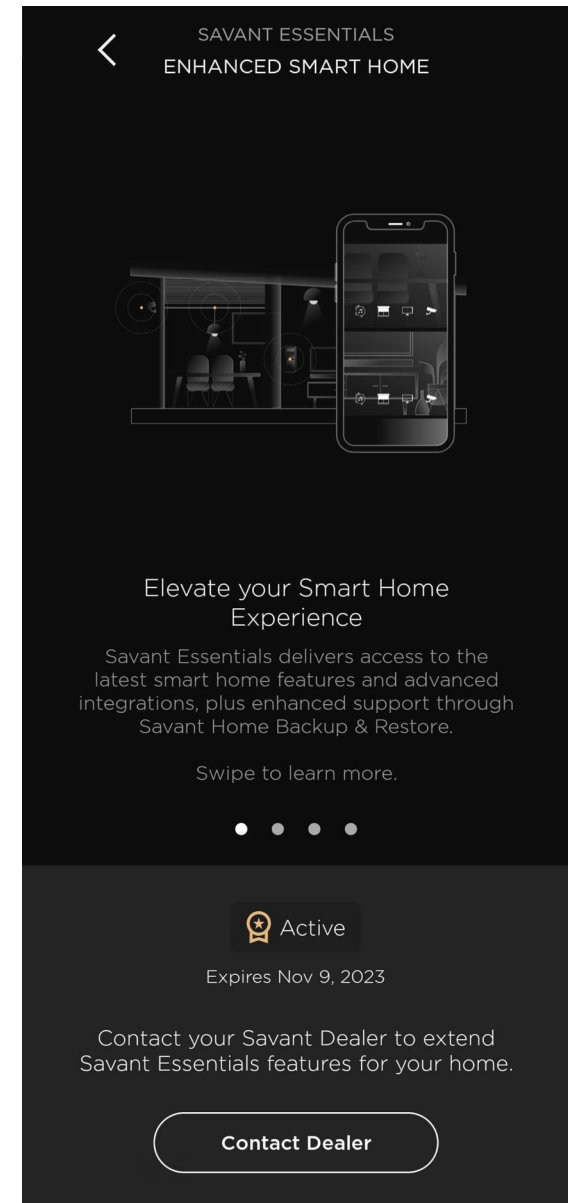
IMPORTANT NOTES:

- This option can only be configured via the Savant App on iOS.
- No more than eight 1M Extensions (8M) are supported when powered by a single Smart Strip 2M Color Kit.
- Savant recommends being no more than 30 feet away from the light strips and the iOS device during this process.
- The steps outlined assume the Smart Strip 2M Color Kit and any 1M Extensions have already been physically installed by a Savant Integrator.
- Always disconnect the power from an LED strip before cutting!



11.4. Subscribed Features

This screen displays the Savant Essential subscription status. For more information on what features this affects in the current Savant system please contact a registered Savant Dealer near you.



11.5. My Savant Dealer

This screen displays the contact information of the Savant Dealer current assigned to the system. It also allows the user to view and change the dealers permissions.

Monitoring

System monitoring allows the dealer to view the status of the system and to retrieve diagnostic information from the system Host remotely. This does not give any access to the services or cloud storage.

System Access

This grants the dealer the access the system to make changes to the system including but not limited to configuration changes and system updates.

Options

When system access is granted to a dealer it defaults to expiring in 1 Day.

Time Options

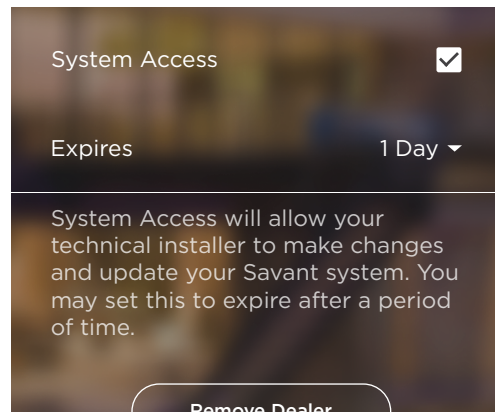
1 Day

2 Days

3 Days

Never

NOTE: 1 day means a 24 hour period.



Remove Dealer

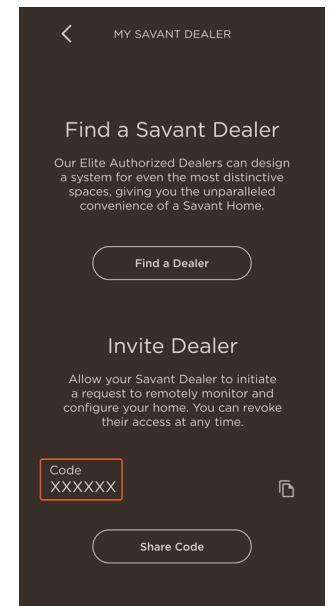
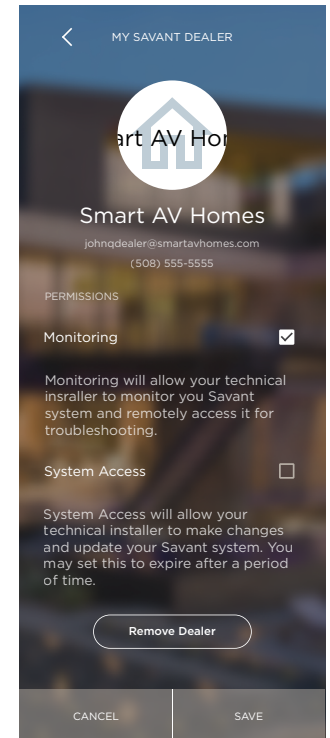
This button completely removes the dealer's access to your system. This also will stop Essentials renewal that is pending. If Savant Smart Networking is in use, this process will cause a short network outage. The process cannot be undone without action from a Savant dealer.

Claim Code

A claim code can be given to an integrator to provide remote access to the home. Follow the instructions below to access the claim code:

1. Open the Savant App.
2. Tap SETTINGS at the upper left corner of the screen.
3. Tap My Savant Dealer.

NOTE: If the end user sees dealer info on this screen, the System has already been claimed.



11.6. Users

The Users section allows all users to manage their own profile and Admin users can edit permissions, add new users, and remove other users from the system. For information on user management see [Section 6](#) above.

Passcode

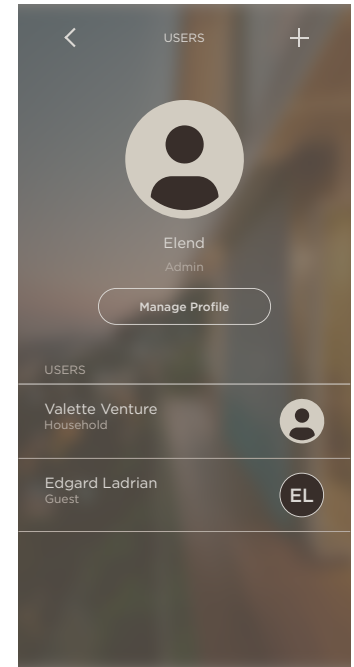
Savant Account Users can set a 4-digit PIN within the Savant App to secure login across all Savant Homes using their user account. The PIN configured within the app will be required to log in using the user profile on any Savant Pro Remote or Touch Panel. Follow the steps below to enable a User Passcode for the currently active Savant user profile:

1. From the Settings screen, select Users.
2. Tap the Manage Profile button for the currently active user at the top of the screen (this step required for admin users only).
3. Tap the option to Enable User Passcode, located under the Preferences heading at the bottom of the list.
4. Enter a 4 digit numerical PIN using the on-screen keypad.
5. Once entered, a prompt to Confirm New Passcode will appear in the top header. Re-enter passcode to continue.
6. A dialogue box will appear displaying progress as the new passcode is synced to the Savant Cloud Services account of the active user, showing a checkmark to confirm success when complete.
7. **IMPORTANT!** When complete, SAVE must be selected at the lower right of the Manage Profile screen to apply changes.



IMPORTANT NOTES:

- Once added, a User Passcode can be removed or changed from the same Manage Profile screen for the user by selecting the corresponding option from the list. The currently configured passcode must be entered to enable any changes. Users should take care to use a passcode that will be easily remembered, or to store it in a secure location.
- If a user's configured User Passcode has been lost or forgotten, any admin-level user can remove or change the code by entering their SCS user account credentials via the Forgot PIN? Use password prompt shown at the bottom of the PIN entry keypad view.



11.7. Provider

The Provider option will be displayed within the Settings menu for admin users of systems that have been installer-configured to utilize Cloud-Based Channel Listings for configured cable and/or satellite TV services. By default, no provider will be selected, and one must be configured before access to local package and provider-specific channel listings and Favorites becomes available. Follow the steps below to add or change the configured Provider.

1. From the Settings screen, select the Provider option.
2. A Service Card is displayed for configured satellite and/or cable TV services. If both service types are available, swipe left or right to scroll between cards.
3. Tap Edit Provider (or Add Provider if not previously configured).
4. Tap the disclosure triangle to the right of the Zip Code field to edit.
5. Enter a zip code for the local area and select Save.
6. Tap the disclosure triangle to the right of the Provider field to select service provider and package.
7. Tap the empty circle next to the correct package matching the TV service used in the home, then tap Next.
8. Confirm that the appropriate Zip Code and Provider info are displayed in the corresponding fields and tap Save to return to the main Settings screen.



HELPFUL INFO!

- A valid cable or satellite TV service with use of Cloud Based Channel Listings selected must be configured by the installer for the Provider menu to be available within the app.
- Providers can be added, removed, or edited only by admin users.
- Only one provider of each service type (cable or satellite) per home is supported.
- Configuring a provider in the Savant App requires that the user's device is connected to the local Wi-Fi.
- In some cases, the Zip Code and/or Provider fields may be pre-populated based on installer configured options.

The image displays three sequential screenshots of the Savant App's Provider configuration interface. The first screenshot, titled 'PROVIDERS', shows a 'Cable TV' service card with a TV icon and an 'Edit Provider' button. The second screenshot shows the configuration form with 'Zip Code' and 'Provider' dropdown menus, and 'CANCEL' and 'SAVE' buttons at the bottom. The third screenshot, titled 'CABLE TV PROVIDER', shows two options: 'Comcast Barnstable - Cable (Basic Package) - Barnstable' (unselected) and 'Comcast Barnstable - Digital (HD Package) - Barnstable' (selected with a black dot).

11.8. Notifications

Savant App users can configure personalized notifications based on a number of different supported service states and conditions. Notifications can be sent in the form of an email to the address associated with the Savant user account, a push notification on the mobile device running the app, or both. Select Notifications from the Settings screen options list to begin configuration.

1. Tap the + icon at the top left to add a new Notification.
2. Select the service type that will trigger the notification from the list presented.
3. Select a service-specific conditional option. In the example, the Lighting service and Lights are on condition are used, however options will vary based on the service type selected.
4. When complete, select Next to proceed.
5. Tap the disclosure triangle to the right of each field on the next screen to modify conditions.
6. In the Where: field, choose the rooms to monitor for the selected service state. By default, all rooms are enabled. Tap to deselect any rooms that should not be monitored for notification conditions.
7. Open the When: field to select from a variety of time-based options. By default, Notifications will be sent any time the conditions are met. The table below describes the variety of options available for time based conditions:

Type	Normal (At Time) - Uncheck the default All Day setting to select a Start Time and End Time based on standard 24 hour time. The notification will be sent only if conditions are met within the set time window. For example, between 9:00 AM and 5:00 PM. Celestial (Relative to Celestial Time) Select a Start Time and End Time based on dawn, dusk, sunrise, or sunset with options to offset in minutes. The notification will be sent only if conditions are met within the set time window. For example, between Dusk and 30 minutes before sunrise.
All Year	Checked (default) - No date range restrictions. Notification will be sent if all conditions are met throughout the calendar year. Unchecked - Select a Start Date and End Date. Notification will be sent only when all conditions are met within the defined date range.
Days	Everyday is set by default. Notification will be sent if conditions are met regardless of day of the week. Tap to open a checklist to deselect any days of the week when conditions should be ignored. Notification will never be sent on unchecked days.

8. Open the Send field to choose the notification format. Select Email, Notification, or both.
9. Tap Done to save when complete.
10. From the main Notifications screen, tap the check-box for any entry to enable/disable, or select the icon to edit the notification's configured settings. The Delete option for existing notifications is available at the bottom left of the conditions screen as shown in the example image.



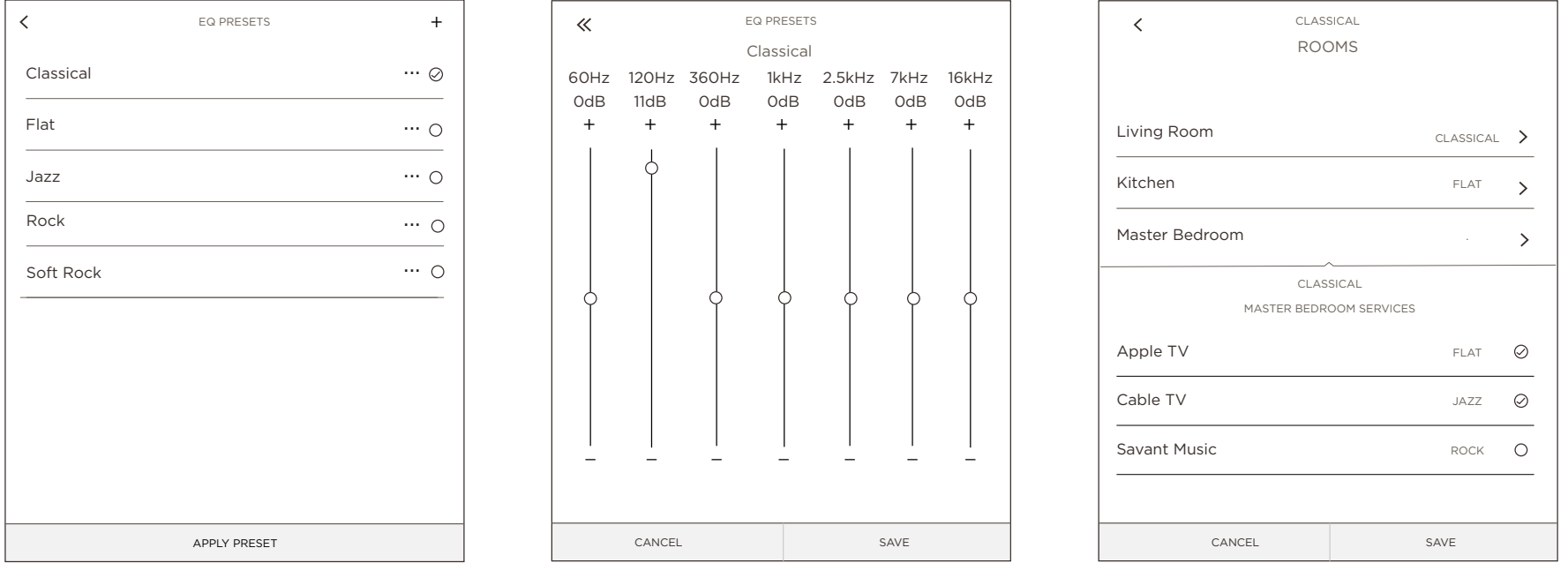
HELPFUL INFO! Your list of available services is based on the devices controlled within your Savant system. At the time of this documents creation the list possible services include: Climate, Lighting, Entertainment, Garage, Door Lock, Entry, Security, and Power Management.

11.9. Audio Settings

Equalizer

The Savant App provides users with a 7- band graphical equalizer for fine control of audio settings. The EQ can be accessed via the Savant App Settings screen by selecting Audio Settings from the options list, then choosing Equalizer.

The Savant App EQ uses a fixed bandwidth that allows for +/- 12dB attenuation for each of 7 audio frequency bands. 5 default Presets are available to all users, with the option to add personalized presets as needed. This allows users to potentially save and apply individualized EQ settings for each service, each room, each room-specific service variant, or any desired combination. Refer to the diagram and table below for details on configuring and applying presets.



Create New Preset	- Tap the + icon at the upper right corner of the EQ Presets screen. - Enter a name, then choose Save to add a new personalized preset to the list.
Adjust Preset Levels	- Tap the ... icon for any preset in the list to open the Attenuation screen. - Tap and drag indicator or tap +/- icons to adjust slider position for each band, then tap Save to apply the new settings.
Apply Preset to Services	- Tap the open circle for any preset to select, then choose Apply Preset at the bottom of the screen to open the Rooms list. - Tap any room to open its service list. The current preset is shown for any rooms with the same one applied to all services. - Select all target services from the list by tapping the open circle, then choose Save to apply the new preset.



IMPORTANT NOTE! This feature may not be available with all systems. Only audio services including a component with a Savant controllable Equalizer Setting resource will display the Equalizer option within the Savant App.

11.10. About

Access the System Information option from the Settings screen to view the current version of the Savant App in use, the active software version and unique identifier (UID) for the Savant Host, or to upload diagnostic logs for the system to the Savant Cloud. See below for detailed descriptions of each option.

- **App Version** - displays the currently installed version of the Savant App. This can be useful for confirming application updates, checking against documentation for features that may require a certain version for support, or while troubleshooting any potentially app related problems.
- **System Version** - displays the currently active Savant Pro runtime software used by the Savant Host for the home the app is currently connected to.
- **System UID** - displays the unique identifier (UID) for the Savant Host. This alphanumeric string is unique to the physical Savant Host unit, and is used to identify the Host by the system. The UID is needed for many installer configuration and troubleshooting uses, and identifies the local system within the larger Savant Cloud infrastructure.
- **Upload Diagnostics to Savant** - sends system and app diagnostic information to the Savant Cloud, where it can be accessed by Savant Support agents. This may be needed when troubleshooting potential problems with the system.

NOTE: Uploading diagnostic logs does not notify or contact Savant Support, and will not receive any response. If assistance with the system is needed, contact the Savant Dealer who installed or services the site, or visit:

<https://www.savant.com/support>

Savant Dealers can submit a case with Savant Support through their Savant Customer Community account.

12. Channel Favorites

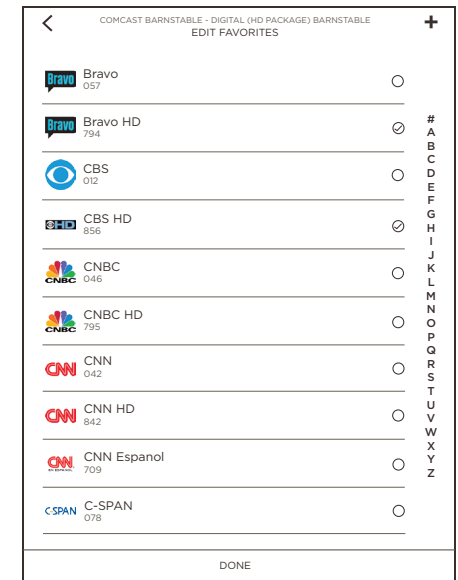
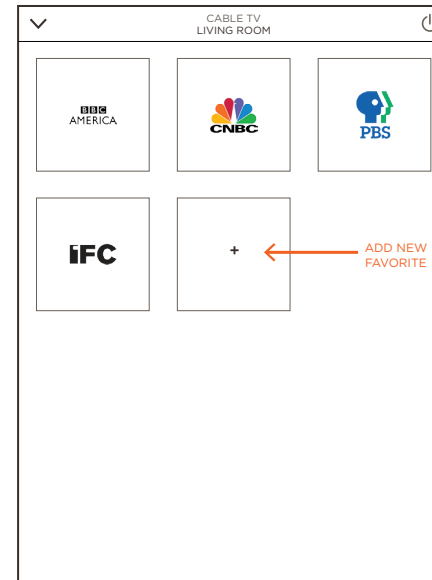
For Savant Home systems including cable or satellite TV services, Savant App users can easily add, edit or remove channel Favorites for one-touch navigation to the channels they watch most. Favorites are unique to each user and are shared across the Savant App, Pro Remotes, and Touch Panels.

Favorites are accessed through the cable or satellite TV service. Follow the steps below to view, access, or modify Favorites for the currently active user.



TIPS:

- To access the Savant App's cloud-based channel listings for use with Favorites, the cable or satellite service provider, package, and zip code must be configured. Refer to [Section 11.7](#) above for further details.
 - Special characters such as dashes (-) and dots (.) cannot be used in cloudbased channel listings.
1. Launch the cable or satellite TV service by tapping its Service Carousel icon from the Home or Rooms screen.
 2. TV services open to the Favorites view by default. To return to this screen from any other control interface within the TV service, select the icon from the navigation bar at the bottom of the screen.
 3. Favorites saved for the currently active user are displayed with their channel logos. Tap any Favorite to change to the channel instantly.
 4. To add a new Favorite, tap the tile showing the + icon to open the Channel List view.
- NOTE:** For systems not configured to use cloud-based channel listings, selecting the + icon will open the Add/Edit Favorite dialogue, where channel name and number can be added manually (see below for more information).
5. Swipe up or down to scroll through the channel list. Tap the check box to the right of any channels to select/deselect as Favorites, then choose Done at the bottom of the screen to apply the changes.

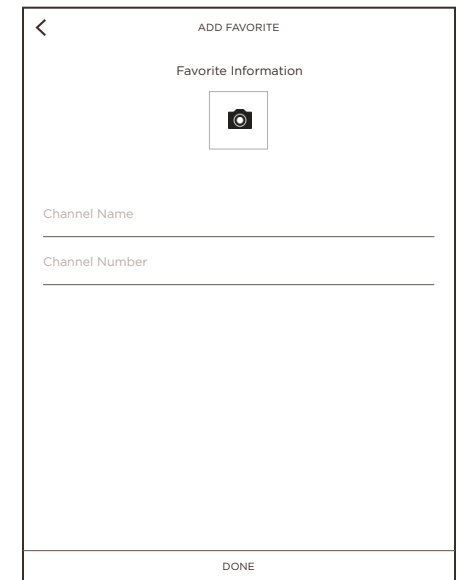


12.1. Add or Edit Favorites Manually

To add custom Favorites, tap the + icon at the top right corner of the channel list view to open the Add Favorites screen. The same options are presented when adding a Favorite in a system with no cloud-based channel listings enabled, or when editing an existing Favorite (see below).

1. Tap to select the Channel Name and Channel Number fields to edit.
2. Tap the camera icon to add a custom channel logo.
3. Tap Done at the bottom of the screen to save.

HELPFUL INFO: To delete or modify an existing Favorite from the main Favorites view, tap and hold the tile to show options to Delete or Edit.



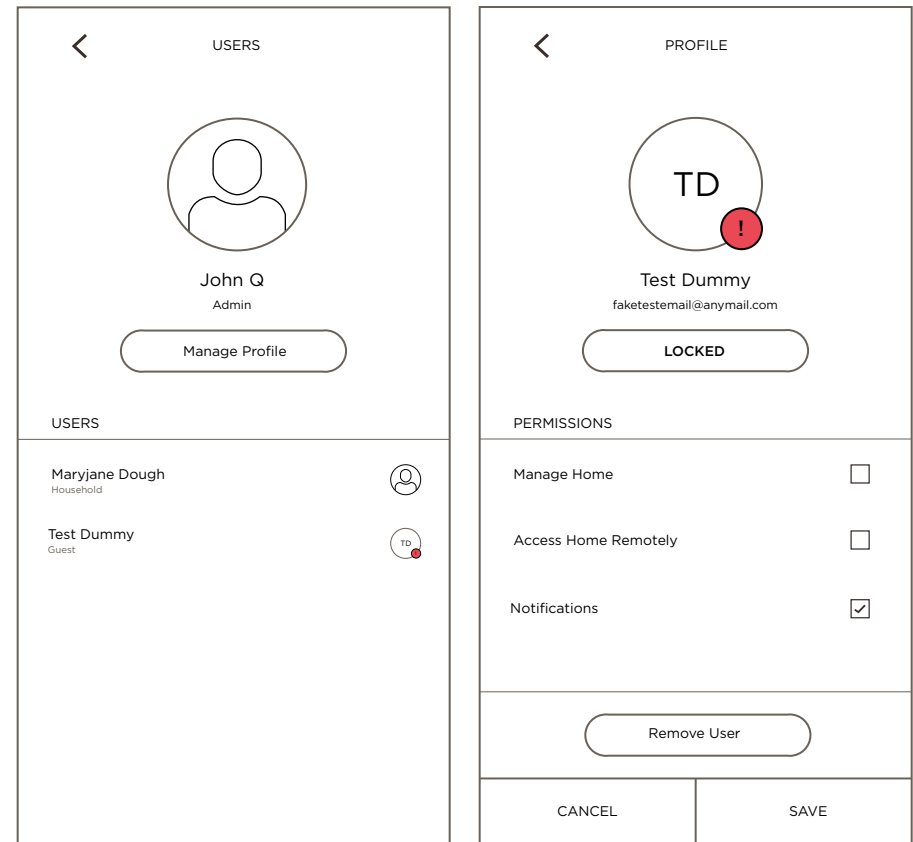
Appendix A - User Verification Alerts

With Savant App version 9.2.1 and higher, the Savant App displays an alert indicating that a user's account has not been verified and is locked from accessing the Savant Home in cases where a user remains unverified past the 14-day grace period. The alert is displayed on the Manage Users screen for admins with Home Management permissions enabled, and on the Manage Profile screen for the unverified user as shown below.



TIP: Refer to [Section 6.3](#) of this document for detailed information on user management.

- A small exclamation point icon is shown on the user profile image of any user account that has not been verified after the grace period has expired.
- To view and manage users, select Users from the Settings screen of the app.
- If logged in as an admin user, the alert is visible from the Users screen. Tap the user to open the Manage Profile view.
- Tap the Locked button to open a dialog box with information about user verification and locked accounts.
- To unlock the user and allow access to Savant, the account must be verified via a link contained in the verification email. Tap the option to Resend Verification presented in the dialog box to resend the email.
- The locked user must log into the email associated with the account, locate the verification email, and follow the link it contains to verify and unlock the user.
- Verification emails will be sent from the address: `scs@savantcs.com`
- If the verification email cannot be located, and all Spam and Junk Mail folders or filters have been checked, Savant suggests adding the address noted above to the contacts for the user email account. This may prevent the email provider's automatic filters from mistakenly blocking the message.



Appendix B - Savant Touch Control Screen (ITP-Exxxx) Settings

Savant Touch 8" and 5.5" Control Screens present users with a version of the Savant App interface modified for the unique features and functions of in-wall touch panels. This appendix section outlines the Settings screen options unique to Savant Touch devices.

Screen layout, navigation, and most functionality for Savant Touch Control Screens is identical to the Savant App.

- From the Home screen, swipe right or tap Settings at the upper left corner to access the main Settings menu.
- Select System Information to view version info or upload diagnostics (see [Section 11.10](#) above).
- Select Touch Panel Settings to access ITP-specific options. Refer to the image and table below for descriptions.

 TOUCH PANEL SETTINGS	
Wake Up Screen	>
Brightness	>
Interface Lock	>
Sleep	>
Wake on Proximity	>
Change Orientation	
Factory Reset	
Reboot	

Wake Up Screen	By default all ITP devices start or wake up to the Home screen. Choose this option to select another screen as the default.
Brightness	Select to adjust screen brightness levels as desired.
Entry Settings	(Available for systems with Entry Service) - Select to adjust doorbell volume from incoming calls or enable the Do Not Disturb option to silence the doorbell ring from the touch panel.
Interface Lock	Select to lock settings for the Touch Panel and require a User Passcode (see Section 11.6 above) or Local User Password (see Section 5.4 above) to access or apply changes to the Touch Panel Settings menu.
Sleep	Select to adjust the time after which the screen will sleep if there is no user action.
Wake of Proximity	Savant Touch Control Screens include an on board proximity sensor that detects movement in the area. Enable or disable this option to wake the screen from sleep mode if movement is detected.
Change Orientation	(ITP-E8000 only) - Select to rotate the screen orientation by 90° for Savant Touch 8-inch Control Screens, which can be mounted in either portrait or landscape mode.
Factory Reset	Select this option to completely wipe all user settings and configuration data, including any associated users, and revert the device to its out of box factory settings. NOTE - This cannot be undone. Savant recommends devices be factory reset only at the instruction of a Savant Dealer or Savant Support agent.
Reboot	Select to power down the Savant Touch Control Screen and restart its software.

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